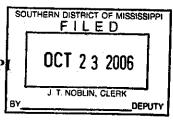
IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF MISSISSIPP SOUTHERN DIVISION



THOMAS C. and PAMELA McINTOSH

PLAINTIFFS

v.

CIVIL ACTION NO.: 1'0100 V 1090 LTS PATW

STATE FARM FIRE & CASUALTY COMPANY and FORENSIC ANALYSIS & ENGINEERING CORPORATION

DEFENDANTS

COMPLAINT **JURY TRIAL REQUESTED**

COME NOW, Thomas C. and Pamela McIntosh and ("Plaintiffs"), by and through counsel, and file this Complaint against Defendants State Farm Fire & Casualty Company ("State Farm"), Forensic Analysis & Engineering Corporation ("Forensic"), and allege as follows:

I. **PARTIES**

- 1. At all times material herein, Plaintiffs were adult resident citizens of Harrison County, Mississippi, residing at 2558 South Shore Drive, Biloxi, Mississippi 39532.
- 2. Defendant State Farm Fire and Casualty Company is a corporation organized and existing under the laws of the State of Illinois, with its principal office and place of business located at One State Farm Plaza, Bloomington, Illinois, 71701-0001, and which may be served with process by service on its agent for service of process, Mr. William E. Penna, 1080 River Oaks Drive, Suite B-100, Flowood, Mississippi 39232-7644 or on the Mississippi Insurance Commissioner, P.O. Box 79, Jackson, Mississippi, 39205-0079, pursuant to Miss. Code Ann. § 83-21-1.
- 3. Defendant Forensic Analysis & Engineering Corporation is a corporation organized and existing under the laws of the state of North Carolina, with its principal office and place of

business located at 3401 Atlantic Ave, Suite 101, Raleigh, North Carolina 27604, and which may be served with process by service on its agent for service of process in the State of Mississippi. In the alternative, Forensic may be served with process via United States certified mail pursuant to Fed. R. Civ. P. 4

II. SUBJECT MATTER AND PERSONAL JURISDICTION

4. This Court has jurisdiction over the subject matter and Defendants in this case pursuant to 28 U.S.C. § 1332 because there is complete diversity of citizenship between Plaintiffs and Defendants State Farm and Forensic and the amount in controversy exceeds \$75,000.00.

III. <u>VENUE</u>

5. Venue in this cause is proper in this Court pursuant to 28 U.S.C. § 1391, because this suit respects real and personal property located exclusively in Harrison County, Mississippi and the conduct, acts and/or omissions upon which this cause of action is based occurred in substantial part in Harrison County, Mississippi, which is completely within the United States District Court for the Southern District of Mississippi, Southern Division.

IV. FACTS

- 6. Plaintiffs resided at 2558 South Shore Drive, Biloxi, MS at all relevant times herein.
- 7. Plaintiffs purchased from State Farm a standard "Homeowner's Policy" FP-7955 ("subject policy"), naming them as the insureds. The subject policy insured: the dwelling at 2558 South Shore Drive, ("insured residence") for \$619,600; the dwelling extension up to \$61,960; the personal property therein for \$464,700; and loss of use for actual loss sustained. The subject policy

was in effect on August 29, 2005. A representative copy of the subject policy is attached hereto as Exhibit "A."

- 8. The State Farm policy expressly states on its cover: "Homeowners Policy This is one of the broadest forms available today and provides you with outstanding value for your insurance dollars." State Farm knew that Plaintiff, like many other residents on the Mississippi Gulf Coast, purchased the policy for protection from accidental direct physical loss from hurricanes.
- 9. The subject policy provides "all risk" coverage for all "accidental direct physical loss" to Plaintiffs' "Dwelling" and "Dwelling Extension" unless the proximate and efficient cause of the loss is one that is expressly excluded by the policy, stating as follows:

SECTION I-LOSSES INSURED

COVERAGE A - DWELLING

We insure for accidental direct physical loss to the property described in Coverage A, except as provided in SECTION I - LOSSES NOT INSURED.

- 10. This broad "all risk" coverage includes coverage for loss proximately and efficiently caused by hurricane wind as well as for *objects* driven by the hurricane wind.
- 11. The subject policy also provides coverage for "accidental direct physical loss" to Plaintiffs' "Personal Property" proximately and efficiently caused by hurricane wind, stating as follows:

COVERAGE B - PERSONAL PROPERTY

We insure for accidental direct physical loss to property described in Coverage B caused by the following perils, except as provided in **SECTION I - LOSSES NOT INSURED**:

- 2. Windstorm or hail. This peril does not include loss to property contained in a building caused by rain, snow, sleet, sand or dust. This limitation does not apply when the direct force of wind or hail damages the building causing an opening in a roof or wall and the rain, snow, sleet, sand or dust enters through this opening.
- 12. In the late 1990's, State Farm informed the Plaintiffs that a mandatory modification of the policy raising the deductible for hurricane-caused losses was being imposed. State Farm subjected Plaintiffs and other policyholders to more risk of loss from hurricanes through the "Hurricane Deductible Endorsement" ("Hurricane Deductible"), or, in the alternative, charged him an increased premium to ensure insurance coverage for any and all damage to his insured dwelling and other property caused by a hurricane.
- During the time Plaintiffs' policy was in effect, State Farm requested and received premium rate increases and/or retained risk (deductible) increases for Plaintiffs' policy from the Mississippi Department of Insurance. Said increases were justified by State Farm by the hurricane risks associated with Coastal properties. Defendant utilized hurricane-specific experience ratings and computer model projections of hurricane losses to corroborate its demands for such rate increases.
- 14. For such coverage, Plaintiffs agreed and paid State Farm an annual premium of \$6,611. Plaintiffs also agreed to pay a \$500 deductible to ensure insurance coverage for any and all damage to the insured residence caused by a hurricane, including all damage proximately and efficiently caused by hurricane wind.
- 15. Plaintiffs, whose residence was near on the Gulf of Mexico, purchased the subject policy from State Farm for one of the primary purposes of insuring against any property damage that

could proximately and efficiently result from hurricanes impacting the Mississippi Gulf Coast from the Gulf of Mexico.

- 16. On August 29, 2005, within the subject policy period, the insured "Dwelling" and the "Personal Property" therein were significant damaged by Hurricane Katrina, a Category (4) Hurricane with wind gusts in excess of 140 miles per hour. The area where the insured property was located also sustained tornadoes, microbursts, mesocyclones, and other convective activity. These events caused an "accidental direct physical loss" covered under the subject policy.
- 17. The "accidental direct physical loss" sustained by Plaintiffs to the insured property was proximately and efficiently caused by hurricane wind, tornadoes, microbursts, mesocyclones, and/or convective activity and occurred in the absence and/or independent of water, thereby triggering full coverage for all Plaintiffs' hurricane losses.
- 18. Hurricane Katrina's devastating and catastrophic hurricane winds, tornadoes, microbursts, and mesocyclones occurred 4-6 hours before the peak hurricane storm surge, and significantly damaged Plaintiffs' property prior to the arrival of storm surge from Hurricane Katrina.
- 19. Almost immediately thereafter, and in accordance with the subject policy provisions, Plaintiffs notified State Farm of the covered loss and performed all obligations imposed on them by the policy.
- 20. However, State Farm failed to fairly, adequately, and sufficiently investigate and adjust Plaintiffs' claims for hurricane damage caused by Hurricane Katrina.
- 21. Instead, State Farm embarked on a calculated course of conduct designed to deny the Plaintiffs' claims.

- 22. On September 13, 2005, State Farm promulgated a so-called "Wind Water Claim Handling Protocol" for Katrina claims like Plaintiffs on the Mississippi Gulf Coast. In this document, State Farm directed its claims personnel and adjusters that "Where wind acts concurrently with flooding to cause damage to the insured property, coverage only exists under flood coverage, if available."
- 23. On September 28, 2005, after an alleged inspection of the insured property and a conversation with Plaintiffs, State Farm sent an unsigned letter to Plaintiffs wherein it acknowledged that: "The damage to your property may have been caused by wind and water. We are continuing to investigate that portion of your loss caused by wind". (See Exhibit "B" to Complaint). State Farm then estimated the "portion of [Plaintiffs] loss clearly caused by wind in the amount of \$36,228.37" and enclosed a check for that amount.
- 24. However in the same letter, State Farm, despite its acknowledgment that Plaintiffs' insured residence was damaged by wind and that it had not yet completed its investigation or determined how much damage was caused by wind, arbitrarily and without a legitimate or arguable reason in fact or law denied the remainder of Plaintiffs' claim for hurricane damage under the policy, stating as follows: "Based on the site visit and other facts, our investigation showed that some of your property was damaged as a result of storm surge, wave wash and flood. Unfortunately, that damage to your property is not covered under the policy identified above."
- 25. On October 4, 2005, a week after first denying Plaintiffs' claim under the homeowners policy, State Farm retained Forensic to provide an engineering investigation and evaluation of the reported damage to Plaintiffs' home. In response Forensic performed a field investigation on October 7, 2005. The stated purpose of that investigation was "to determine if

the damage to the front wall of the residence was caused by wind, flood water or a combination of both." See October 12, 2005 Forensic report to State Farm, Attached hereto as Exhibit "C."

- 26. In the CONCLUSIONS section of that report Forensic stated:
 - The roof, door, carport, and window damage was caused by wind and wind driven debris.
 - It is FAEC's (Forensic's) opinion that the interior damage of the structure is primarily the result of the failure of the windows, walls and doors due to wind.
- 27. The October 12, 2005 Forensic report was signed by Robert K. Kochan and "Brian Ford" a "Senior Principal Structural Engineer." (Emphasis added.)
- 28. However, State Farm did not approve of this Engineering Report because it directly contradicted both: (1) its corporate policy of denying all claims like Plaintiffs', as exemplified by State Farm's September 13, 2005 "Wind Water Protocol"; and (2) its arbitrary, incomplete, and erroneous September 28, 2005 denial letter which falsely asserted that all Plaintiffs' damage, save \$36, 288.77, was caused by storm surge. State Farm also did not approve the October 12, 2005 Engineering Report because it implicated full coverage under the Plaintiffs' homeowners policy, which State Farm was financially responsible.
- 29. Despite the conclusions in the October 12, 2005 engineering report that hurricane wind, which is covered under the State Farm homeowners policy, caused Plaintiffs' damages, State Farm refused to pay Plaintiffs for their damages under the homeowners' policy. Instead, State Farm and its employees and agents acting within the scope of their employment and consistent with State Farm's fraudulent Katrina claims handling practices, undertook a fraudulent, illegal, tortious, and unethical course of conduct to conceal the favorable conclusions

of the October 12 engineering report from the Plaintiffs and to defraud them out of money they were entitled to under their homeowners policy.

- 30. Shortly after State Farm received the October 12 report, Lecky King, the "Team Manager" for State Farm's Mississippi Gulf Coast Catastrophe Office, ordered her assistant Lisa Wachter to coerce Forensic into changing the conclusions in October 12 report to conclude that the Plaintiffs' damage was caused by "flood", which State Farm contends is not covered under the Plaintiffs' homeowners' policy. In fact, King ordered Wachter to tell Forensic that State Farm would not pay its bill for services until Forensic's report on Plaintiffs property was changed.
- 31. This October 12 report later appeared within State Farm's own files with a "sticky" note affixed to the first page, the note saying "Put in Wind file-DO NOT Pay Bill DO NOT discuss." (Emphasis in original). See Exhibit "C." Upon information and belief, this statement was written by Lecky King.
- 32. A mere eight days after the original Forensic report, on October 20, 2005, Forensic issued a second report on the Plaintiffs' home. The report was issued to the same representative of State Farm who had received the initial report. See Exhibit "D," October 20, 2005 Forensic report to State Farm.
- 33. The report noted the date of the initial assignment, October 4, 2005 and noted an alleged new field investigation of October 18, 2005 but said nothing about the prior report or prior field investigation. In addition, this report falsely stated that the Mr. McIntosh was present during this alleged second inspection.

- 34. The October 20, 2005 report contained CONCLUSIONS as well, this time stating, inter alia:
 - ... Damage to the second story floor and first floor ceilings was predominantly caused by wind and intruding rainwater.
 - The damage to the first floor walls and floors appears to be predominately caused by rising water from the storm surge and waves.
- 35. The October 20, 2005 Forensic report was signed by "John B. Kelly" a "Principal Structural Engineer" and "Robert K. Kochan" a "Principal Technical Consultant."
- 36. On October 30, 2005, State Farm, relying on the October 20, 2005 report, again denied Plaintiffs' claim under the subject policy, claiming that all of Plaintiffs' damages other than the \$36,228.37 it previously paid "was a result of flood, surface water, waves and/or tidal water".
- 37. State Farm only paid Plaintiffs \$36,228.37 for their damage to their structure and contents despite their losses of full policy limits of over one million dollars. Moreover, State Farm only paid Plaintiffs \$6,073.00 for additional living expenses and \$750 for rental loss despite the fact that Plaintiffs' losses in this regard were substantially more.
- 38. At no time have the Plaintiffs been informed by State Farm that there were two different engineering reports analyzing their claim with each report bearing different dates, signatures and conclusions. In fact, State Farm never even provided Plaintiffs a copy of the October 20 report until Mr. McIntosh asked for a copy. Months after their second denial on October 30, Mr. McIntosh asked State Farm for a copy of the October 20 report. State Farm first told Mr. McIntosh that it was not complete and was never finished. State Farm later told McIntosh that they "found" the October 20 report and sent that report, but only that report, to Plaintiffs.

- 39. However, State Farm was aware of the fact that there were two different engineering reports from Forensic on October 20, 2005 because State Farm commissioned Forensic to do the second report.
- 40. State Farm was again made aware of the existence of the October 12 report by ABC news on August 15, 2006. On that date, ABC's Brian Ross interviewed State Farm attorney Wayne Drinkwater and presented him with the first page of the original October 12 report. This is also evidenced by State Farm's own statement on their website responding to the ABC 20/20 episode, which aired on August 25, 2006. In the statement, State Farm admits that "ABC's Brian Ross shared documents... with attorney Wayne Drinkwater, who represents State Farm in Mississippi." Mr. Drinkwater claimed in the interview to know nothing about the October 12 report.
- 41. However, on August 17, 2006, State Farm lawyer Tamara Rennick called Mr. McIntosh to allegedly inquire about his claim, this despite the fact that State Farm had shown absolutely no interest in Plaintiffs or their claim since the date of their denial. During this conversation, Mr. McIntosh informed Ms. Rennick that the Mississippi Attorney General had informed him that there were two different engineering reports to State Farm regarding his property. Ms. Rennick, despite State Farm's prior knowledge, failed to mention or provide anything about two engineering reports to Mr. McIntosh. Instead, she requested that Mr. McIntosh meet with a lawyer retained by State Farm, Peter Barrett of the Butler, Snow, O'Mara, Stevens & Cannada law firm. Her subsequent email to Mr. McIntosh confirming his agreement to meet with Mr. Barrett falsely and misleadingly noted that the transmission was an "ATTORNEY CLIENT COMMUNICATION/ATTORNEY WORK PRODUCT," although neither Mr. Barrett nor Ms. Rennick were Plaintiffs' lawyers and did not represent Plaintiffs in any manner whatsoever.

- 42. On August 18, 2006, Mr. McIntosh received a call from Peter Barrett who requested that Mr. McIntosh meet with him "as soon as possible." Mr. McIntosh agreed to meet with Mr. Barrett on the following Monday, August 21, 2006.
- 43. On August 21, 2006, two lawyers from the Butler Snow law firm, J. Kennedy Turner, III and Peter H. Barrett, met with Mr. McIntosh. Mr. Barrett asked Mr. McIntosh many questions about whether or not he was satisfied with the way in which State Farm had settled his claims. After that Mr. Barrett told Mr. McIntosh that he was going to give him some "confidential" information that he preferred to remain confidential but Mr. McIntosh could do whatever he wanted with said information. Barrett then explained that there were individuals within State Farm that had "stolen" documents and that one of the stolen documents related to the McIntosh's claim.
- 44. Mr. McIntosh again relayed to the State Farm representatives that the Attorney General's office had told Mr. McIntosh of the existence of two different engineering reports. Mr. Barrett revealed that there were two reports, but produced to Mr. McIntosh only two versions of the October 20th report. Mr. Barrett then falsely and fraudulently represented to Mr. McIntosh that State Farm was trying to "go paperless" and that one was the "file copy" and the other was the scanned image of the "file copy." After reviewing those reports with Mr. McIntosh, Mr. Barrett also mentioned to Mr. McIntosh that he may hear something about or there would be some discussion of a "post-it note" but that post-it notes can be moved or stuck to anything and sometimes don't mean what they say. Mr. Barrett was clearly aware of the "post-it note" found on the October 12 Forensic report which stated "Put in Wind file DO NOT Pay Bill DO NOT discuss." He did not, however, reveal the content of that "post-it note" to Mr. McIntosh nor did he reveal the existence of the October 12 Forensic report.

- him a copy, then attempted to have Mr. McIntosh sign a statement Mr. Barrett prepared which stated that Mr. McIntosh was satisfied with State Farm's settlement of his claim. Mr. McIntosh advised Mr. Barrett that the statement incorrectly stated that Mr. McIntosh was "happy" with his settlement. Mr. McIntosh advised Mr. Barrett, based on the information he had at the time, that he was only "satisfied" with the handling of his claim. Mr. Barrett allowed the statement to be changed accordingly. Mr. McIntosh, without the benefit of the October 12 report, signed the document along with Mr. Barrett and Mr. Turner. Mr. McIntosh only signed the statement out of fear that if he did not cooperate his insurability would be jeopardized. See Exhibit "E".
- 46. Mr. McIntosh fully relied upon the representations made by the State Farm lawyers that Forensic did not produce more than one engineering report, the October 20 report, and that the conclusions were the same in both reports.
- 47. State Farm then sent ABC a copy of this false and fraudulently induced "statement" in an attempt to get ABC not to publish or air on television the story it was doing on State Farm's handling of the Plaintiffs' and others' Katrina claims. ABC, based on the fact State Farm had failed to provide Plaintiffs a copy of the October 12 report prior to obtaining the statement, refused to alter the story or show Mr. McIntosh's alleged "statement" on the 20/20 episode.
- 48. State Farm then falsely and fraudulently posted the fraudulently induced statement on its website in response to the ABC 20/20 episode on the matter, falsely and fraudulently representing that the ABC episode was inaccurate and that Plaintiffs were satisfied with their adjustment. These misrepresentations were made despite the fact that State Farm had still not

advised Plaintiffs of the October 12 report or provide them with a copy. Upon information and belief, are false representations about Plaintiffs' statement are still on State Farm's website.

- 49. After the August 21, 2006 meeting between State Farm's lawyers and Mr. McIntosh, State Farm was again made aware of the fact that there was an October 12th report from Forensic when, on August 25, 2006, ABC producer Joe Rhee provided said report to them before the airing of the 20/20 program that night.
- 50. Even after that, on August 31, 2006, Terry Blaylock, State Farm's Claims Section Manager and the top State Farm claims official in Mississippi, called Mr. McIntosh for the alleged purpose of inquiring about his claim. In that conversation, Mr. Blaylock failed to reveal that there were two separate reports from Forensic with separate conclusions in each. Rather, he simply noted that there were two reports and told Mr. McIntosh that State Farm was performing an investigation, the result of which State Farm would share with Mr. McIntosh once the investigation was complete. In this conversation, he also asked Mr. McIntosh if he wanted his claim reviewed and noted that additional monies could be available to the McIntoshes as a result of that process. Mr. McIntosh related that he needed to understand the two engineering reports. In response to that inquiry Mr. Blalock did not address the issue of the two reports but simply noted to Mr. McIntosh that the results of the investigation would be made available to him. Mr. Blalock told Mr. McIntosh he would get back to him within a week. To date, neither Blalock nor any other State Farm representative has revealed any additional information to Mr. McIntosh about the two Forensic reports.
- 51. It was only after Mr. McIntosh executed his statement (Exhibit "E") that he understood that there was an October 12th report with different conclusions from the October 20th report. Mr. McIntosh discovered this through his own efforts and not from any of his conversations

or contacts with State Farm representatives. To this day, State Farm has not informed the Plaintiffs that there were two engineering reports with different conclusions. To this day, State Farm has even represented to the public at large that the Plaintiffs are "satisfied with its payment and the way the claims were handled by State Farm."

COUNT ONE

NEGLIGENCE AND/OR GROSS NEGLIGENCE OF STATE FARM

- 52. Plaintiffs hereby incorporate and adopt by reference each and every allegation set forth in the preceding paragraphs in this Complaint.
- 53. State Farm had a duty under Mississippi law and pursuant to the policy of insurance it issued, to fully, fairly, adequately and correctly investigate and adjust Plaintiffs' loss and claim for hurricane damages.
 - 54. State Farm breached that duty in the following non-exclusive particulars:
 - (1) by denying Plaintiffs' loss without conducting a complete, adequate, full, and fair investigation and adjustment of Plaintiffs' claim for damage under the policy;
 - (2) by denying Plaintiffs' claims without knowing what caused the loss or undertaking an appropriate effort to find out;
 - (3) by failing to pay Plaintiffs for their hurricane loss;
 - (4) by failing to accept Forensic's October 12, 2005 report simply because it found that the cause of the loss was covered loss under the State Farm policy;

- (5) by failing to pay Forensic for its October 12, 2005 report until Forensic issued a second report offering the opinion that the cause of the loss was not a covered loss under the State Farm policy;
- (6) by failing to inform Plaintiffs of the existence of the October 12, 2005
 Forensic report at any time prior to or after the resolution of Plaintiffs' claims;
- (7) by actively misleading Plaintiffs regarding the existence October 12, 2005

 Forensic report and not revealing its existence despite prior knowledge of

 it;
- (8) by arbitrarily denying Plaintiffs' loss under the anti-concurrent cause clause and its "wind water protocol;"
- (9) by denying Plaintiffs claim for hurricane losses even though such losses were covered under the policy issued by State Farm.
- 55. Such conduct as alleged above constitutes negligence, gross negligence, and/or reckless disregard for Plaintiffs' rights as a State Farm insured.
- 56. State Farm's negligent, grossly negligent, and/or reckless adjustment proximately caused Plaintiffs economic and non-economic damages.

COUNT TWO BREACH OF CONTRACT AGAINST STATE FARM

- 57. Plaintiffs hereby incorporate and adopt by reference each and every allegation set forth in preceding paragraphs of this Complaint.
- 58. Plaintiffs entered into an insurance contract with State Farm in which they contracted for, purchased, and were entitled to receive full insurance coverage under the subject policy for all

"accidental direct physical loss" to the insured dwelling, dwelling extension, contents of dwelling and loss of use.

- 59. Plaintiffs' insured property was significantly damaged by Hurricane Katrina. The overwhelming meteorological and physical evidence at the scene established that insured property was proximately and efficiently damaged by hurricane wind, and other convective activity prior to the arrival of any storm surge associated with Hurricane Katrina.
 - 60. State Farm breached the subject policy, in the following non-exclusive particulars:
 - (1) by denying Plaintiffs' loss without conducting a complete, adequate, full, and fair investigation and adjustment of Plaintiffs' claim for damage under the policy;
 - (2) by denying Plaintiffs' claims without knowing what caused the loss or undertaking an appropriate effort to find out;
 - (3) by failing to pay Plaintiffs for their hurricane loss;
 - (4) by failing to accept Forensic's October 12, 2005 report simply because it found that the cause of the loss was covered loss under the State Farm policy;
 - (5) by failing to pay Forensic for its October 12, 2005 report until Forensic issued a second report offering the opinion that the cause of the loss was not a covered loss under the State Farm policy;
 - (6) by failing to inform Plaintiffs of the existence of the October 12, 2005
 Forensic report at any time prior to or after the resolution of Plaintiffs' claims;

- (7) by actively misleading Plaintiffs regarding the existence October 12, 2005

 Forensic report and not revealing its existence;
- (8) by arbitrarily denying Plaintiffs' loss under the anti-concurrent cause clause and its "wind water protocol;"
- (9) by denying Plaintiffs' claim for hurricane losses even though such losses were covered under the policy issued by State Farm.

COUNT THREE BAD FAITH BREACH OF CONTRACT

- 61. Plaintiffs hereby incorporate and adopt by reference each and every allegation set forth in the preceding paragraphs of this Complaint.
- 62. State Farm's actions as set forth above constitute the independent tort of bad faith refusal to pay an insurance claim in that Defendant State Farm denied a timely-reported and covered insurance claim without legitimate or arguable reason for doing so. Specifically, all losses for which Hurricane Katrina was the efficient proximate cause were covered under the State Farm policy of the Plaintiffs, and full coverage was owing under Mississippi law. State Farm was fully aware of Mississippi law as it pertained to hurricane-related property damage and disregarded it nonetheless.
- 63. In denying Plaintiffs' claim Defendant State Farm relied on confusing and/or intentionally ambiguous policy exclusions in order to defeat the reasonable expectations of the Plaintiffs that their property would be covered by insurance for damages caused by a hurricane.
- 64. Defendant State Farm, after receiving a report from an engineering firm retained to inspect properties damaged by Hurricane Katrina, refused to accept the report when it demonstrated that coverage was available to Plaintiffs under their State Farm insurance policy.

- 65. Upon information and belief, Defendant State Farm ordered Defendant Forensic to prepare a second report that reached the conclusion that Plaintiffs' loss was excluded because the damages to Plaintiffs' property were caused by storm surge, and waves and not by the effect of wind.
- 66. Upon receipt of the second engineering report prepared (October 20, 2005) by Defendant Forensic, Defendant State Farm issued a denial of Plaintiffs' claim.
- 67. Defendant State Farm's denial of Plaintiffs' claim was issued notwithstanding the fact that Defendant State Farm knew that the subject loss was caused by the force of hurricane winds, as set forth in the October 12 report prepared by Defendant Forensic. Defendant State Farm ignored the conclusions of the October 12 report because said conclusions supported the fact that coverage existed under the terms of Plaintiffs' State Farm policy.
- 68. Only upon receipt of the fraudulent October 20, 2005 report from Defendant Forensic, which provided a basis for denial of the claim, did Defendant State Farm make a final coverage decision on Plaintiffs' claim. Defendant State Farm's actions show that it believes that it should be able to pick and choose which proof it relies upon in evaluating the validity of a claim. Defendant State Farm will only accept reports from engineering firms that support a denial of coverage. Such actions were in bad faith and are actionable under Mississippi law.
- 69. At all material times, Defendant State Farm owed to Plaintiffs as policyholders, claimants and insureds under the Policy, non-delegable, express and implied duties, to at all times and in all things, act in good faith and with fair dealing toward the insured. Along with the implied duty of good faith and fair dealing, Defendant State Farm owed at all times a duty to: (1) meet the reasonable expectations of the Plaintiffs as State Farm policyholders; (2) investigate the claim with the interest of the insureds in mind and keeping the insureds informed every step of

the way; and (3) give as much if not more consideration to the financial interests of the insureds, than they gave to their own financial interests.

- 70. Defendant State Farm breached the aforementioned duties, including the overarching duty to exercise good faith and fair dealing with Plaintiffs as policyholders, claimants and insureds in the following, <u>non-exclusive</u> particulars, *inter alia*:
 - (1) tortiously and in bad faith failing to follow and apply the Defendant's underwriting guidelines in the marketing, underwriting, sale, issuance and delivery of the subject policy to Plaintiffs;
 - (2) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, failing to conduct a prompt, fair and thorough investigation of the Hurricane Katrina claim of Plaintiffs;
 - (3) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, failing to make a realistic evaluation of the subject claim and/or to realistically assess, adjust and pay for all losses caused by the covered windstorm;
 - (4) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, failing to promptly pay covered claims incurred as a result of the Plaintiffs' claim;
 - (5) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, divesting the insureds of the use and benefit of dwelling and personal property coverage, purchased, paid for, and in effect at the time of the Plaintiffs' claim;

- (6) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, divesting the insureds of the use and benefit of additional living expense coverage, purchased, paid for, and in effect at the time of Plaintiffs' insurance claim;
- (7) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, divesting the insureds of the use and benefit of property damage coverage for other structures, purchased, paid for, and in effect at the time of Plaintiffs' insurance claim;
- (8) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, ignoring reports of its retained experts for the purpose of denying Plaintiffs' legitimate claim for coverage due to Hurricane Katrina;
- (9) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, manipulating proof developed by a selected agent of Defendant State Farm and a retained expert of Defendant State Farm in order to reach a result-driven conclusion to deny Plaintiffs' claim without regard to physical facts;
- (10) Regardless of whether Defendant State Farm's actions as described above and ultimate denial of Plaintiffs' claim were unsupported by legitimate or arguable reason in fact or law, Defendant State Farm's misconduct is insufficient to constitute the "lying exception" applicable under Mississippi bad faith law;
- (11) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, failing to advise Plaintiffs of a valid reason why their insurance claim was denied;

- (12) tortiously and in bad faith, and through a pattern and practice of systemic, institutional claim denial, after formally denying coverage for payable claims, utilizing the stress and financial hardship of wrongful claim denial to finesse an attempted buy-out, settlement and release of the insureds' payable claim for a minute and fractional percentage of actual claim value.
- as to Defendant Forensic, tortiously and in bad faith altering and/or changing their expert reports and intentionally manipulating proof of physical facts surrounding Plaintiffs' losses, all for the purpose of joining with, aiding and abetting Defendant State Farm in the systematic denial of all claims for losses caused by Hurricane Katrina.
- 71. Defendant State Farm's breach of the duty to exercise good faith and fair dealing was the direct and proximate cause of actual damages sustained by Plaintiffs.
- 72. As a result of Defendant State Farm's breach of the duty to exercise good faith and fair dealing, bad faith denial of coverage, and Forensic's aiding and abetting State Farm's conduct in that regard, the Plaintiffs are entitled to a judgment against Defendants State Farm and Forensic for actual, compensatory, consequential, bad faith and punitive damages in excess of the jurisdictional limit of this Court, plus court costs, and pre- and post- judgment interest at the legally allowable limit.

COUNT FOUR FRAUD

- 73. All previous allegations of this Complaint are incorporated as if fully set forth herein.
- 74. Defendant State Farm committed fraud by knowingly misrepresenting to Plaintiffs on numerous occasions that State Farm had not received the October 12 report by Forensic.

- 75. Defendant State Farm committed fraud by concealing the October 12 report from Plaintiffs. Plaintiffs only were able to obtain the October 12 report through their own efforts.
- 76. Defendant State Farm committed fraud by concealing the conclusions of the October 12 report from Plaintiffs.
- 77. Defendant State Farm committed fraud by seeking to have the conclusions of the October 12 report altered for the sole purpose of denying insurance coverage to Plaintiffs.
- 78. Defendant State Farm committed fraud by accomplishing the alteration of the October 12 report by inducing Defendant Forensic to issue a new report on October 20, 2005 attributing the subject loss to waves and storm surge, purportedly non-covered events.
- 79. Defendant State Farm committed fraud by denying the claim of Plaintiffs when Defendant State Farm knew that coverage existed under the subject policy.
- 80. The misrepresentations made by Defendants State Farm and Forensic were material to the actions taken by Plaintiffs.
- 81. The facts as set forth herein clearly indicate that Defendant State Farm had an intention that its misrepresentations be acted upon, and said misrepresentations were acted upon by Plaintiffs throughout the claims process.
 - 82. Plaintiffs were ignorant of the falsity of Defendant State Farm's representations.
- 83. Plaintiffs relied on the truth of Defendant State Farm's representations. Plaintiffs had a right to rely on the representations because Defendant State Farm went to great lengths to convince Plaintiffs that Defendant State Farm was conducting the claims process in a good faith manner and properly investigating their claim.

84. Plaintiffs suffered consequent and proximate injury as a result of the fraud of Defendant State Farm and Defendant Forensic. As set forth above, Plaintiffs have suffered significant financial losses as a result of the fraud of Defendant State Farm and Forensic.

COUNT FIVE <u>AIDING AND ABETTING FRAUDULENT ACTIONS OF DEFENDANT</u> <u>STATE FARM, CIVIL CONSPIRACY ENGAGED IN BY BOTH DEFENDANTS</u> TO DENY COVERAGE

- 85. All previous allegations of this Complaint are incorporated as if fully set forth herein.
- 86. Defendant Forensic aided and abetted Defendant State Farm in its wrongful and fraudulent denial of Plaintiffs' insurance claim by preparing and submitting the fraudulent October 20, 2005 engineering report that was used as Defendant State Farm's basis to issue a denial of coverage under the subject policy.
- 87. Without Forensic's October 20, 2005 report Defendant State Farm would not have had the basis to issue a bad-faith denial of Plaintiffs' insurance claim without the engineering opinions of these Defendants.
- 88. Forensic knew that their October 12 report was an accurate representation of the cause of the subject loss. Despite this knowledge, Defendants altered their report at the urging of Defendant State Farm in order to allow Defendant State Farm to fraudulently deny coverage to Plaintiffs.
- 89. The above actions of both Defendants were in furtherance of a civil conspiracy to deny legitimate insurance claims, including Plaintiffs' claim, without legitimate or arguable reason in fact or law. Such actions violate not only the duty of good faith and fair dealing, but were so grossly negligent and committed in reckless disregard of the rights of Plaintiffs that they violate Mississippi statutory law and constitute negligence *per se*.

90. The object of the conspiracy between Forensic and Defendant State Farm, to deny legitimate claims of coverage, was in violation of both the criminal statutes of the State of Mississippi and the positive duties placed on Defendants by Mississippi substantive law.

V. PRAYER FOR RELIEF

- 91. Plaintiffs hereby incorporate and adopt by reference each and every allegation set forth in the preceding paragraphs of this Complaint.
- 92. As a direct and proximate result of State Farm's and Forensic's negligence, gross negligence, reckless disregard for Plaintiffs' rights as a State Farm insured, breach of contract, breach of duty of good faith and fair dealing, bad faith and tortious breach of contract without a legitimate or arguable reason in fact or law, Plaintiffs are entitled to the following relief:
 - (A) Payment for all contractual benefits for all coverages afforded to Plaintiffs under the subject State Farm policies for damage to their insured residences and personal contents caused by Hurricane Katrina, with interest on all amounts due Plaintiffs under their policies;
 - (B) With respect to "Additional Living Expenses" benefits owing under the policies,

 Defendant should be ordered to immediately pay all such benefits retroactive to

 August 29, 2005, with interest on all past-due amounts, and pay such benefits

 prospectively to the limits of coverage or until the insured is no longer entitled to
 them;
 - (C) Pre-judgment and post-judgment interest on the amounts owing to Plaintiffs in contractual or policy benefits with interest, retroactive to August 29, 2005;
 - (D) Compensatory damages for economic and non-economic damages suffered by Plaintiffs as a proximate result on the denial of coverage. Plaintiffs are entitled on

his contract claims to consequential damages, including but not limited to the amounts Plaintiffs expended or lost in trying to subsist without insurance benefits since August 29, 2005.

- (E) Extra-contractual damages for State Farm's and Forensic's tortious, malicious, wilful, wanton, reckless, grossly negligent, and bad faith conduct, which arose to the level of an independent tort.
- (F) Punitive and exemplary damages for State Farm's and Forensic's tortious, malicious, wilful, wanton, reckless, grossly negligent, and bad faith conduct which arose to the level of an independent tort.
- (G) An Order estopping State Farm from now inspecting the insured property or determining the cause of loss based on its denial and post-denial conduct.
- (H) Any and all other relief the court may find appropriate.
 Respectfully submitted this 20th day of October 2006.

 $THOMAS\ C.\ and\ PAMELA\ McINTOSH$

PLAINTIFFS

By:

SIDNEY A. BACKSTROM, Ms Bar #99890

Of Counsel:

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ATTORNEYS FOR PLAINTIFFS







FP-7955 (8/96)



This policy is one of the broadest forms available today, and provides you with outstanding value for your insurance dollars. However, we want to point out that every policy contains limitations and exclusions. Please read your policy carefully, especially "Losses Not Insured" and all exclusions.

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FP-7955 (8/96)

Printed in U.S.A.

HOMEOWNERS POLICY

DECLARATIONS CONTINUED

We agree to provide the insurance described in this policy: §

- 1. based on your payment of premium for the coverages you
- 2. based on your compliance with all applicable provisions
- You agree, by acceptance of this policy, that in reliance on your statements in these Declarations.
- 1. you will pay premiums when due and comply with the provisions of the policy;
- 2. the statements in these Declarations are your statements and are true;

- we insure you on the basis your statements are true; and
- 4. this policy contains all of the agreements between you and us and any of our agents.

Unless otherwise indicated in the application, you state that during the three years preceding the time of your application

- are as follows: for this insurance your Loss History and Insurance History
- 1. Loss History: you have not had any losses, insured or not; and
- Insurance History: you have not had any insurer or ance to you or any household member. agency cancel or refuse to issue or renew similar insur-

DEFINITIONS

Declarations. Your spouse is included if a resident of your in the Declarations. household. "We", "us" and "our" mean the Company shown "You" and "your" mean the "named insured" shown in the

Certain words and phrases are defined as follows:

 "bodily injury" means physical injury, sickness, or disservices and death resulting therefrom. ease to a person. This includes required care, loss of

Bodity injury does not include:

- of which are transmitted by any insured to any other any of the following which are communicable: disease, bacteria, parasite, virus, or other organism, any
- Ö the exposure to any such disease, bacteria, parasite, virus, or other organism by any insured to any other
- ဂ person. unless it arises out of actual physical injury to some emotional distress, mental anguish, humiliation, mental distress, mental injury, or any similar injury-

- "business" means a trade, profession or occupation. This includes farming.
- endorsement changing any of these. or certificate, an Evidence of Insurance form or any amended Declarations, the most recent renewal notice "Declarations" means the policy Declarations, any
- 4. "insured" means you and, if residents of your household:
- your relatives; and
- care of a person described above. any other person under the age of 21 who is in the

Under Section II, "insured" also means:

with respect to animals or watercraft to which this policy applies, the person or organization legally responsible for them. However, the animal or watercraft must be owned by you or a person included in not an insured; and of a business, or without permission of the owner, is custody of these animals or watercraft in the course 4.a. or 4.b. A person or organization using or having

> with respect to any vehicle to which this policy apor the employment of a person included in 4.a. or 4.b. plies, any person while engaged in your employment

finsured location means.

ŗ. the residence premises;

- Ö the part of any other premises, other structures and this policy is in effect for your use as a residence. grounds used by you as a residence. This includes premises, structures and grounds you acquire while
- ပ any premises used by you in connection with the premises included in 5.a. or 5.b.;
- ٥ any part of a premises not owned by an insured but where an insured is temporarily residing;
- g land owned by or rented to an insured on which a residence for an insured; one or two family dwelling is being constructed as a
- individual or family cemetery plots or burial vaults owned by an insured;
- any part of a premises occasionally rented to an insured for other than business purposes;
- vacant land owned by or rented to an insured. This does not include farm land; and
- farm land (without buildings), rented or held for rental regardless of the number of locations. to others, but not to exceed a total of 500 acres,
- 6. "motor vehicle", when used in Section II of this policy,
- a motorized land vehicle designed for travel on public torized land vehicle in dead storage on an insured location is not a motor vehicle; roads or subject to motor vehicle registration. A mo-
- a trailer or semi-trailer designed for travel on public roads and subject to motor vehicle registration. A

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boat, camp, home or utility trailer not being towed by

or carried on a vehicle included in 6.a. is not a motor

- a motorized golf cart, snowmobile, motorized bicycle. motorized golf cart while used for golfing purposes is not a motor vehicle; and off public roads, while off an insured location. A similar type equipment owned by an insured and motorized tricycle, all-terrain vehicle or any other designed or used for recreational or utility purposes
- d. any vehicle while being towed by or carried on a vehicle included in 6:a., 6.b. or 6.c.
- 7. "occurrence", when used in Section II of this policy which results in: means an accident, including exposure to conditions
- a. bodily injury; or
- b. property damage;

during the policy period. Repeated or continuous exposure to the same general conditions is considered to be one occurrence.

- 8. "property damage" means physical damage to or deis not property damage. property. Theft or conversion of property by any insured struction of tangible property, including loss of use of this
- 9. "residence employee" means an employee of an insured who performs duties, including household or doconnection with the business of an insured does not include employees while performing duties in ees who perform similar duties elsewhere for you. This use of the residence premises. This includes employmestic services, in connection with the maintenance or
- 10. "residence premises" means:
- a. the one two, three or four-family dwelling, other structures and grounds; or
- that part of any other building;

where you reside and which is shown in the Declara-

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TO VERAGES OF THE SECTION I COVERAGES OF THE SECTION IN COVERAGES

COVERAGE A - DWELLING

1. Dwelling: We cover the dwelling used principally as a the Declarations: of ration to be action to the action private residence on the residence premises shown in

Dwelling includes: East of was as any because it 事并并犯罪 以語之以不

- a. structures attached to the dwelling;
- b. materials and supplies located on or adjacent to the on the residence premises alteration or repair of the dwelling or other structures residence premises for use in the construction,
- foundation, floor slab and footings supporting the
- d. wall-to-wall carpeting attached to the dwelling.
- 2. Dwelling Extension. We cover other structures on the to be other structures. A second of record a fence, utility line, or similar connection are considered residence premises, separated from the dwelling by clear space. Structures connected to the dwelling by only

We do not cover other structures:

- not permanently attached to or otherwise forming a part of the realty;
- used in whole or in part for business purposes; or
- c rented or held for rental to a person hot a tenant of the dwelling, unless used solely as a private garage.

3. Property Not Covered. We do not cover:

- ģ land, including the land necessary to support any Coverage A property: Seatiment success a
- 9 any costs required to replace, rebuild, stabilize, or otherwise restore the land; or
- whether or not insured under Coverage A. the costs of repair techniques designed to compensate for or prevent land instability to any property, 11. 4. 1. 500

COVERAGE B - PERSONAL PROPERTY

1. Property Covered. We cover personal property owned or used by an insured while it is anywhere in the world. This includes structures not permanently attached to or

> residence occupied by an insured. residence employee, while the property is in any other property is on the part of the residence premises occuwill cover personal property owned by others while the otherwise forming a part of the realty. At your request, we also cover personal property owned by a guest or a pied exclusively by an insured. At your request, we will

We cover personal property usually situated at an infirst 30 days after the inception of this policy residence, personal property in your immediate past principal residence is not subject to this limitation for the the residence premises is a newly acquired principal ever is greater. This limitation does not apply to personal for up to \$1,000 or 10% of the Coverage B limit, which sured's residence, other than the residence premises first 30 days after you start moving the property there. If property in a newly acquired principal residence for the

property in that category: following categories is the total limit for each loss for all the Coverage B limit. The special limit for each of the Special Limits of Liability. These limits do not increase

- these that are a part of a collection, and bank notes; \$200 on money, coins and medals, including any of
- Ö \$1,000 on property used or interided for use in a business, including merchandise held as samples or for sale, or for delivery after sale, while on the residence premises. This coverage is limited to \$250 on such property away from the residence premises.

is not included under this coverage; Electronic data processing system equipment or the recording or storage media used with that equipment

- ် က scripts, passports and tickets: \$1,000 on securities, checks, cashier's checks, trav letters of credit, notes other than bank notes, manuinstruments, accounts, deeds, evidences of debt, eler's checks money orders and other negotiable
- d. \$1,000 on watercraft of all types and outboard motors, including their trailers, furnishings and equip-
- \$1,000 on trailers not used with watercraft;

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- f. \$2,500 on stamps, trading cards and comic books, including any of these that are a part of a collection;
- \$2,500 for loss by theft of firearms.
- \$2,500 for loss by theft of silverware and goldware
- ment and the recording or storage media used with that equipment. There is no coverage to said equipment or media while located away from the rest-\$5,000 on electronic data processing system equipwhile at a residence away from home, and insured student's equipment and media are covered the purpose of repair, servicing or temporary use. An media are removed from the residence premises for dence premises except when said equipment or
- \$5,000 on any one article and \$10,000 in the aggresimilar article. gate for loss by theft of any rug, carper (except wall-to-wall carpet), tapestry, wall-hanging or other

2. Property Not Covered. We do not cover.

- a. articles separately described and specifically insured in this or any other insurance;
- animals, birds or fish;

3

- any engine or motor propelled vehicle or machine, highways which are: We do cover those not licensed for use on public including the parts, designed for movement on land
- (1) used solely to service the insured location; or
- (2) designed for assisting the handicapped;
- with these devices or instruments while in the vehicle; devices or instruments for the recording or reproducwires, records or other mediums that may be used motor propelled vehicle. We do not cover tapes, tion of sound permanently attached to an engine or
- aircraft and parts;

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- property of roomers, boarders, tenants and other related to an insured; property of roomers, boarders and other residents residents not related to an insured. We do cover
- property regularly rented or held for rental to others by an insured. This exclusion does not apply to

the property of an insured in a sleeping room rented to others by an insured,

- property rented or held for rental to others away from the residence premises;
- vehicle; any citizens band radios, radio telephones, radio nently attached to an engine or motor propelled tors, antennas and other similar equipment permatransceivers, radio transmitters, radar or laser detec-
- books of account abstracts, drawings, card index labor you incur for transcribing or copying such records; ot apply to any recording or storage media for electronic systems and other records. This exclusion does not data processing. We will cover the cost of blank books, cards or other blank material plus the cost of
- and quality on the current retail market. recording or storage media for electronic data processing that cannot be replaced with other of like kind

COVERAGE C - LOSS OF USE

- months. Our payment is limited to incurred costs for the incur to maintain your standard of living for up to 1. Additional Living Expense: When a Loss Insured shortest of (a) the time required to repair or replace the premises; (b) the time required for your household to settle elsewhere; or (c) 24 months. This coverage is not reduced by the expiration of this policy. able, we will cover the necessary increase in cost you causes the residence premises to become uninhabit-2
- Fair Rental Value: When a Loss Insured causes that part rented or held for rental, but not to exceed 12 months. required to repair or replace the part of the premises fair rental value. Payment shall be for the shortest time rental by you to become uninhabitable, we will cover its of the residence premises rented to others or held for policy. Fair rental value shall not include any expense that This period of time is not limited by expiration of this ises rented or held for rental is uninhabitable. does not continue while that part of the residence prem-
- 3. Prohibited Use: When a civil authority prohibits your use a neighboring premises by a Loss Insured, we will cover of the residence premises because of direct damage to any resulting Additional Living Expense and Fair Rental

Value. Coverage is for a period not exceeding two weeks while use is prohibited.

a lease or agreement, page and the state of the We do not cover loss or expense due to cancellation of

SECTION: ADDITIONAL COVERAGES

terms, provisions, exclusions and conditions of this policy The following Additional Coverages are subject to all the

 Debris Removal. We will pay the reasonable expenses damaged by a Loss fasured. This expense is included in the limit applying to the damaged property. you incur in the removal of debris of covered property

property, an additional 5% of that limit is available for When the amount payable for the property damage plus ance does not apply to Additional Coverage, item 3 debris removal expense. This additional amount of insurthe debris removal exceeds the limit for the damaged Trees, Shrubs and Other Plants.

to cover the reasonable expenses you mour in the rethe tree has caused a Loss Insured to Coverage A moval of tree debris from the residence premises when We will also pay up to \$500 in the aggregate for each loss

- you incur for temporary repairs to covered property to Temporary Repairs. It damage is caused by a Loss insured we will pay the reasonable and necessary cost to the property being repaired, in the second of the second loss. This coverage does not increase the limit applying protect the property from further immediate damage or
- residence premises). Vandalism or malicious mischiel trees, shrubs, plants or lawns, on the residence premises, for direct loss caused by the following: Fire or Trees, Shrubs and Other Plants. We cover outdoor or ineff to the bolish book and the Vehicles (not owned or operated by a resident of the lightning, Explosion, Riot or civil commotion, Aircraft 馬達特
- The limit for this coverage, including the removal of debris, shall not exceed 5% of the amount shown in the Declarations for COVERAGE A DWELLING. We will age may increase the limit otherwise applicable. We do or plant, including debris removal expense. This covernot cover property grown for business purposes: not pay more than \$500 for any one outdoor tree, shrub

- 4. Fire Department Service Charge: We will pay up to covered property from a Loss Insured. No deductible when the fire department is called to save or protect \$500 for your liability assumed by contract or agreement limit otherwise applicable. for fire department charges. This means charges incurred applies to this coverage. This coverage may increase the
- covering a six applies to the property for up to 30 days while removed. We will also pay for reasonable expenses incurred by you for the removal and return of the covered Property, Bennayed. Covered property, while being re-moved from a premises endangered by a Loss Insured, is covered for any accidental direct physical loss. This plying to the property being removed. property. This coverage does not increase the limit ap-
- 6 Credit Card, Bank Fund Transfer Card, Forgery and Counterfeit Money
- We will pay up to \$1,000 for: Street Street
- of the theft or unauthorized use of credit cards (1) the legal obligation of an insured to pay because by an insured or anyone else. tered in an insured's name. If an insured has and bank fund transfer cards issued to or regisnot complied with all terms and conditions under which the cards are issued, we do not cover use
- (2) loss to an insured caused by forgery or alteration of any check or negotiable instrument; and
- (3) loss to an insured through acceptance in good paper currency. taith of counterfeit United States or Canadian

No deductible applies to this coverage.

lorgery or alteration committed by any one person. We will not pay more than the limit stated above for volves one or more instruments in the same loss. This limit applies when the forgery or atteration in-

- or dishonesty of an insured. We do not cover loss arising out of business pursuits
- (1) We may make any investigation and settle any claim or suit that we decide is appropriate. Our obligation to defend claims or suits ends when

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- the amount we pay for the loss equals our limit of TANK THE PROPERTY.
- (2) If claim is made or a suit is brought against an Fund Transfer Card coverage, we will provide a defense. This defense is at our expense by couninsured for liability under the Credit Card or Bank
- (3) We have the option to detend at our expense an insured or an insured's bank against any suit for the enforcement of payment under the Forgery coverage.
- premises must remain energized. This coverage does not increase the limit applying to the damaged property. residence premises. The power lines off the residence tion must be caused by a Loss insured occurring on the ture which results from power interruption that takes place on the residence premises. The power interrup-
- 8. Refrigerated Products. Coverage B is extended is known to you, all reasonable means must be used to not include: mechanical failure. If mechanical failure or power failure coverage is void. Power failure or mechanical failure shall protect the property insured from further damage or this the residence premises for loss due to power failure or cover the contents of deep freeze or refrigerated units on

damaged property.

- Arson Reward. We will pay \$1,000 for information which
- 10. Volcanic Action. We cover direct physical voicanic Action. We cover direct physical loss to a covered building or covered property contained in a loss is directly and immediately caused by: building resulting from the eruption of a volcano when the

- lava flow
- sel of our choice.
- Power Interruption. We cover accidental direct physical loss caused directly or indirectly by a change of tempera-
- ಕ
- a. removal of a plug from an electrical outlet; or
- turning off an electrical switch unless caused by a Loss Insured

This coverage does not increase the limit applying to the

- to property covered by this policy. This coverage may increase the limit otherwise applicable. However, the \$1,000 limit shall not be increased regardless of the leads to an arson conviction in connection with a tire loss
- number of persons providing information.

- a. volcanic blast or airborne shock waves;
- ash, dust or particulate matter, or

particulate matter which has caused direct physical loss We will also pay for the removal of that ash, dust or to a covered building or covered property contained in a

One or more volcanic eruptions that occur within a 72hour period shall be considered one volcanic eruption.

damaged property. This coverage does not increase the limit applying to the

- 11. Collapse. We insure only for direct physical loss to a building or any part of a building. covered property involving the sudden, entire collapse of
- expansion, sagging or bowing. It does not include settling, cracking, shrinking, bulging, Collapse means actually fallen down or fallen into pieces

only by one or more of the following: The collapse must be directly and immediately caused

- perils described in SECTION I LOSSES INSURED. COVERAGE 8 - PERSONAL PROPERTY. These for loss insured by this Additional Coverage; perils apply to covered building and personal property
- hidden decay of a supporting or weight-bearing structural mamber of the huilding. tural member of the building;
- c. hidden insect or vermin damage to a structural mem ber of the building;
- e. weight of ice, snow, sleet or rain which collects on a d. weight of contents, equipment, animals or people;

roor; or

use of defective material or methods in the construcing, if the collapse occurs during the course of the construction of the building. tion (includes remodeling or renovation) of the build-

is not included under items b., c., d., e. and f. unless the foundation, retaining wall, builthead, pier, wharf or dock pool, underground pipe, flue, drain, cesspool, septic tank Loss to an awning, fence, patio, pavement, swimming

loss is the direct and immediate cause of the collapse of

damaged property. This coverage does not increase the limit applying to the

12. Locks. We will pay the reasonable expenses you incur locks are a part of a covered theft loss. on the residence premises, when the keys to those to re-key locks on exterior doors of the dwelling located

No deductible applies to this coverage a total and

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INFLATION COVERAGE CONTINUES OF STREET STREET

The limits of liability shown in the Declarations for Coverage A, Coverage B and, when applicable, Option ID will be

Complete States

SECTION I - LOSSES INSURED

COVERAGE A - DWELLING

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described in Coverage A, except as provided in SECTION I -LOSSES NOT INSURED. We insure for accidental direct physical loss to the property

COVERAGE B - PERSONAL PROPERTY

We insure for accidental direct physical loss to property described in Coverage B caused by the following perils, except as provided in SECTIONI - LOSSES NOT INSURED.

1. Fire or lightning.

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2. Windstorm or hait. This peril does not include loss to sleet, sand or dust enters through this opening causing an opening in a roof or wall and the rain, snow the direct force of wind op hail damages the building sleet, sand or dust. This limitation does not apply when property contained in a building caused by rain, snow,

trailers, turnishings, equipment, and outboard motors, only white inside a fully enclosed building. This peril includes loss to watercraft of all types and their

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4. Riot or civil commotion.

Aircraft, including self-propelled missiles and space

increased at the same rate as the increase in the Inflation Coverage Index shown in the Declarations:

- To find the limits on a given date:
- 1. divide the index on that date by the index as of the effective date of this Inflation Coverage provision; then
- multiply the resulting factor by the limits of liability Coverage A. Coverage B and Option ID separately.

amounts shown in the Declarations. The limits of liability will not be reduced to less than the

date of such change. is changed at your request, the effective date of this Inflation Coverage provision is changed to coincide with the effective If during the term of this policy the Coverage A limit of liability

- Vehicles, meaning impact by a vehicle.
- Smoke, meaning sudden and accidental damage from

agricultural smudging or industrial operations. This peril does not include loss caused by smoke from

- and malicious damage to or destruction of property. Vandalism or malicious mischief, meaning only willful
- Theft, including attempted theft and loss of property from a known location when it is probable that the property has

This peril does not include:

- b loss of a precious or semi-precious stone from
- loss caused by theft
- erty of a student who is an insured is covered (1) committed by an insured or by any other person regularly residing on the insured location. Propwhile located at a residence away from home, if the theft is committed by a person who is not an 重要 1995年の
- (2) in or to a dwelling under construction or of matethe dwelling is completed and occupied; or rials and supplies for use in the construction unti-

- (3) from the part of a residence premises rented to 64 (A) 1997 PC B
- (a) caused by a tenant, members of the tenant's household, or the tenant's employees;
- Œ of money, bank notes, bullion, gold, gold num, coins and medals; ware, silver, silverware, pewterware, plati-
- of securities, checks, cashier's checks, travother than bank notes, manuscripts; passevidences of debt, letters of credit, notes tiable instruments, accounts, deeds ports, tickets and stamps; or eler's checks, money orders and other nego-
- (d) of jewelry, watches, fur garments and garprecious stones; ments trimmed with fur, precious and semi-
- ဂ loss caused by theft that occurs away from the residence premises obtacle to a contract
- (1) property while at any other residence owned, ered while at a residence away from home; Property of a student who is an insured is covwhile an insured is temporarily residing there rented to, or occupied by an insured, except
- (2) watercraft of all types, including their furnishings. equipment and outboard motors; or
- Θ trailers and campers designed to be pulled by or carried on a vehicle.

cipal residence shall not be considered property cipal residence, property in the immediate past prindays after the inception of this policy. away from the residence premises for the first 30 If the residence premises is a newly acquired prin-

- 10. Falling objects. This peril does not include loss to prop-Damage to the falling object itself is not included. wall of the building is first damaged by a falling object. erty contained in a building unless the roof or an exterior
- 11. Weight of ice, snow or sleet which causes damage to property contained in a building.

within a household appliance: 12. Sudden and accidental discharge or overflow of water or automatic fire protective sprinkler system, or from or steam from within a plumbing, heating, air conditioning

This peril does not include loss:

- ှ to the system or appliance from which the water or steam escaped;
- caused by or resulting from freezing;
- enters into and overflows from within a sump pump. caused by or resulting from water or sewage from outside the residence premises plumbing system that enters through sewers or drains, or water which foundation area; of the second sump pump well or any other system designed remove subsurface water which is drained from the
- caused by or resulting from continuous or repeated seepage or leakage of water or steam which occurs corrosion, rust, mold, or wet or dry rot. over a period of time and results in deterioration,
- 13. Sudden and accidental tearing asunder, cracking, sprinkler system, or an appliance for heating water system, an air conditioning or automatic fire protective burning or bulging of a steam or hot water heating

This peril does not include loss:

- caused by or resulting from freezing; or
- corrosion, rust, mold, or wet or dry rot caused by or resulting from continuous or repeated over a period of time and results in deterioration. seepage or leakage of water or steam which occurs
- Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system, or of a household appliance.

constructed, unless you have used reasonable care to ises while the dwelling is vacant, unoccupied or being This pedi does not include loss on the residence prem-

- a. maintain heat in the building; or
- shut off the water supply and drain the system and appliances of water.

- 15. Sudden and accidental damage to electrical applidecrease of artificially generated electrical current. We ances, devices, fixtures and wiring from an increase or item described above. will pay up to \$1,000 under this pent for each damaged
 - Breakage of glass, meaning damage to personal propage for loss or damage to the glass. building on the residence premises. There is no coverenty caused by breakage of glass which is a part of a

SECTION I - LOSSES NOT INSURED

- 1. We do not insure for any loss to the property described a. through n. below, regardless of whether the loss occurs as a result of any combination of these: damage, anses from natural or external forces, or occurs suddenly or gradually, involves isolated or widespread diately caused by, one or more of the perits listed in items in Coverage A which consists of, or is directly and imme-
- a. collapse, except as specifically provided in SEC-TION 1 - ADDITIONAL COVERAGES, Collapse,
- freezing of a plumbing, heating, air conditioning or by freezing. This exclusion only applies while the overflow from within the system or appliance caused sonable care to: dwelling is vacant, unoccupied or being constructed household appliance, or by discharge, leakage or automatic fire protective sprinkler system, or of a This exclusion does not apply if you have used rea-
- (1) maintain heat in the building; or

- (2) shut off the water supply and drain the system and appliances of water.
- freezing, thawing, pressure or weight of water or ice, systems, fence, pavement, patio, foundation, retainhot tub or spa, including their filtration and circulation ing wall, bulkhead, pier, wharf or dock; and call whether driven by wind or not, to a swimming pool
- d. theft in or to a dwelling under construction, or of materials and supplies for use in the construction. until the dwelling is completed and occupied;
- œ vandalism or malicious mischief or breakage of glass and safety glazing materials if the dwelling has been vacant for more than 30 consecutive days immediately before the loss. A dwelling being constructed is not considered vacant;

- f. continuous or repeated seepage or leakage of water or steam from a:
- (1) heating, air conditioning or automatic fire protective sprinkler system;
- (2) household appliance; or
- (3) plumbing system, including from, within or walls, ceilings or floors; around any shower stall, shower bath, tub installation, or other plumbing fixture, including their

system or appliance from which the water or steam the system or appliance. We do not cover loss to the replacing any part of the building necessary to repair excluded, we will cover the cost of tearing out and escaped; property is caused by water or steam not otherwise which occurs over a period of time: If loss to covered

- Ģ wear, tear, marring, scratching, deterioration, inherent vice, latent defect or mechanical breakdown;
- **3** corrosion, electrolysis or rust;
- mold, fungus or wet or dry rot;
- contamination;
- smog, smoke from agricultural smudging or industrial operations;
- I. settling, cracking, shrinking, bulging, or expansion of pavements, patios, foundation, walls, floors, roofs or
- birds, vermin, rodents, insects, or domestic animals material which is a part of a building, when caused We do cover the breakage of glass or safety glazing by birds, vermin, rodents, insects or domestic ani-

pressure from or presence of tree, shrub or plant

However, we do insure for any resulting loss from items a through m. unless the resulting loss is itself a Loss Not Insured by this Section.

- 2. We do not insure under any coverage for any loss which of the following excluded events. We do not insure to would not have occurred in the absence of one or more widespread damage, arises from natural or external event occurs suddenly or gradually, involves isolated or excluded event to produce the loss; or (d) whether the causes acted concurrently or in any sequence with the event; or (b) other causes of the loss; or (c) whether other such loss regardless of (a) the cause of the excluded forces, or occurs as a result of any combination of these:
- a. Ordinance or Law, meaning enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure.
- Ö Earth Movement, meaning the sinking, rising, shiftexcept as specifically provided in SECTION I - ADment also includes volcanic explosion or lava flow selection or any other external forces. Earth move movement resulting from improper compaction, site mudflow, mudside, sinkhole, subsidence, erosion or cludes but is not limited to earthquake, landslide, combined with water or not. Earth movement ining, expanding or contracting of earth, all whether DITIONAL COVERAGES, Volcanic Action.

ing fire loss is itself a Loss Insured. resulting from earth movement, provided the result-However, we do insure for any direct loss by fire

Water Damage, meaning:

- flood, surface water, waves, tidal water, tsunam. any of these, all whether driven by wind or not, seiche, overflow of a body of water, or spray from
- (2) water or sewage from outside the residence overflows from within a sump pump, sump pump well or any other system designed to remove sewers or drains, or water which enters into and premises plumbing system that enters through

dation area; or

subsurface water which is drained from the foun-

(3) water below the surface of the ground, including through a building, sidewalk, driveway, foundawater which exerts pressure on, or seeps or leaks tion, swimming pool or other structure.

Neglect, meaning neglect of the insured to use all explosion or theft resulting from water damage, provided the resulting loss is itself a Loss Insured

However, we do insure for any direct loss by fire

- C and after the time of a loss, or when properly is reasonable means to save and preserve property at endangered.
- War, including any undeclared war, civil war, insurdental weapon shall be deemed a warlike act even if acciquence of any of these. Discharge of a nuclear use for a military purpose, and including any conseforce or military personnel, destruction or seizure or rection, rebettion, revolution, wartike act by a military
- Nuclear Hazard, meaning any nuclear reaction, radiation, or radioactive contamination, all whether conby fire, explosion or smoke. nuclear hazard shall not be considered loss caused consequence of any of these. Loss caused by the trolled or uncontrolled or however caused, or any

resulting from the nuclear hazard, provided the resulting line loss is itself a Loss Insured. However, we do insure for any direct loss by fire

- 3. We do not insure under any coverage for any loss conimmediately above regardless of whether one or more of the following: (a) directly or indirectly cause, contribute to not insure for loss described in paragraphs 1. and time, or after the loss or any other cause of the loss: or aggravate the loss, or (b) occur before, at the same sisting of one or more of the items below. Further, we do
- a. conduct, act, failure to act, or decision of any person, intentional, wrongful, negligent, or without fault, group, organization or governmental body whether

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- b. defect, weakness, inadequacy, fault of unsoundness in:
- planning, zoning, development, surveying, sting;
 design, specifications, workmanship, construction, grading, compaction.
- (3) materials used in construction or repair, or
- (4) maintenance;

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SECTION I-LOSS SETTLEMENT

Only the Loss Settlement provisions shown in the Declarations apply. We will settle covered property losses according to the following.

COVERAGE A - DWELLING

A1 - Replacement Cost Loss Settlement Similar Construction.

SALE SELECTION OF CALLES AND MAIN

- a. We will pay the cost to repair or replace with similar construction and for the same use on the premises shown in the Declarations, the damaged part of the property covered under SECTION I - COVERAGES, COVERAGE A - DWEILING, except for wood fences, subject to the following:
- (1) until actual repair or replacement is completed, we will pay only the actual cash value at the time of the loss of the damaged part of the property, up to the applicable limit of liability shown in the Declarations, not to exceed the cost to repair or replace the damaged part of the property.
- (2) when the repair or replacement is actually completed, we will pay the covered additional amount you actually and necessarily spend to repair or replace the damaged part of the property, or an amount up to the applicable lifnit of flability shown in the Declarations, whichever is less;
- (3) to receive any additional payments on a replacement cost basis, you must complete the actual repair or replacement of the damaged part of the property within two years after the date of loss, and notify us within 30 days after the work has been completed; and

of any property (including land, structures, or improvements of any kind) whether on or off the restdence premises; or,
c. weather conditions:
However, we do insure for any resulting loss from items
a, b, and c, unless the resulting loss is itself a Loss Not insured by this Section.

- (4) we will not pay for increased costs resulting from enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure, except as provided under Option OL - Building Ordinance or Law Coverage
- b. Wood Fences: We will pay the actual cash value at the time of loss for loss or damage to wood fences, not to exceed the limit of liability shown in the Declarations for COVERAGE A - DWELLING EXTEN-SION.
- A2 Replacement Cost Loss Settlement -Common Construction.
- a. We will pay the cost to repair or replace with common construction and for the same use on the premises shown in the Declarations, the damaged part of the property covered under SECTION I COVERAGES, COVERAGE A DWELLING, except for wood fences, subject to the following:
- we will pay only for repair or replacement of the damaged part of the property with common construction techniques and materials commonly used by the building trades in standard new construction. We will not pay the cost to repair or replace obsolete, antique or custom construction with like kind and quality;
- (2) until actual repair or replacement is completed, we will pay only the actual cash value at the time of the loss of the damaged part of the property, up to the applicable limit of liability shown in the Declarations, not to exceed the cost to repair or

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replace the damaged part of the property as described in a (1) above;

- (3) when the repair or replacement is actually completed as described in a (1) above, we will pay the covered additional amount you actually and necessarily spend to repair or replace the damaged part of the property, or an amount up to the applicable limit of liability shown in the Declarations, whichever is less:
- (4) to receive any additional payments on a replacement cost basis, you must complete the actual repair or replacement of the damaged part of the property within two years after the date of loss, and notify us within 30 days after the work has been completed; and
- (5) we will not pay for increased costs resulting from enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure, except as provided under Option OL - Building Ordinance or Law Coverage.
- Wood Fences. We will pay the actual cash value at the time of loss for loss or damage to wood fences, not to exceed the limit of liability shown in the **Declarations** for COVERAGE A DWELLING EXTENSION:

COVERAGE B - PERSONAL PROPERTY ---

B1 - Limited Replacement Cost Loss Settlement

- We will pay the cost to repair or replace property covered under SECTION I COVERAGES, COVERAGE B PERSONAL PROPERTY, except for property listed in item b. below, subject to the following:
- until repair or replacement is completed, we will pay only the cost to repair or replace less depreciation:
- (2) after repair or reptacement is completed, we will pay the difference between the cost to repair or replace less depreciation and the cost you have

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- actually and necessarily spent to repair or replace the property; and the second secon
- (3) it property is not repaired or replaced within two years after the date of loss, we will pay only the cost to repair or replace less depreciation.
- . We will pay market value at the time of loss for:
- (1) antiques, fine arts, paintings, statuary and similar articles which by their inherent nature cannot be replaced with new articles:
- (2) articles whose age or history confribute substanitally to their value including but not limited to, memorabilia, souvenirs and collectors items; and
- (3) property not useful for its intended purpose.

However, we will not pay an amount exceeding the smallest of the following for items a, and b, above:

- (1) our cost to replace at the time of loss;
- (2) the full cost of repair;
- (3) any special limit of liability described in the policy, or
- (4) any applicable Coverage B limit of liability.

2: B2:-Depreciated Loss Settlement/02/01 = I...N

- a. We will pay the cost to repair or replace less depreciation at the time of loss for properly covered under SECTION.I. COVERAGES, COVERAGE B - PER-SONAL PROPERTY; except for properly listed in item b, below.
- We will pay market value at the time of loss for:
- antiques, fine arts, paintings, statuary and similar articles which by their inherent nature cannot be replaced with new articles;
- (2) articles whose age or history contribute substanlially to their value including, but not limited to memorabilia, souvenirs and collectors items; and
- (3) property not useful for its intended purpose.

smallest of the following for items a and b, above: However, we will not pay an amount exceeding the

(3) any special limit of liability described in the policy;

(4) any applicable Coverage B limit of liability

- (1) our cost to replace at the time of loss;
- (2) the full cost of repair

SECTION 1 - CONDITIONS

- 1. Insurable interest and Limit of Liability. Even if more covered, we shall not be liable: than one person has an insurable interest in the property STATE STATE
- a. to the insured for an amount greater than the insured's interest; or
- b. for more than the applicable limit of liability.
- 2. Your Duties After Loss. After a loss to which this insurance may apply, you shall see that the following duties are performed:
- give immediate notice to us or our agent. Also notify credit card company or bank if the loss involves a credit card or bank fund transfer card; the police if the loss is caused by theft. Also notify the
- Ö protect the property from further damage or loss, make reasonable and necessary temporary repairs record of repair expenditures; required to protect the property, keep an accurate
- ņ prepare an inventory of damaged or stolen personal that substantiate the figures in the inventory. the inventory all bills, receipts and related documents property. Show in detail the quantity description. age, replacement cost and amount of loss. Attach to
- as often as we reasonably require:
- (1) exhibit the damaged property;
- (2) provide us with records and documents we request and permit us to make copies
- (3) submit to and subscribe, while not in the presence of any other insured:
- (a) statements; and
- examinations under oath; and

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- (4) produce employees, members of the insured's to the extent it is within the insured's power to do so; and household or others for examination under oath
- submit to us, within 60 days after the loss, your signed, swom proof of loss which sets forth, to the best of your knowledge and belief:
- the time and cause of loss;
- (2) interest of the insured and all others in the property involved and all encumbrances on the prop-
- (3) other insurance which may cover the loss;
- (4) changes in title or occupancy of the property during the term of this policy;
- <u>(5</u> specifications of any damaged building and detailed estimates for repair of the damage;
- (6) an inventory of damaged or stolen personal property described in 2.c.;
- (7) receipts for additional living expenses incurred and records supporting the fair rental value loss;
- (8) evidence or affidavit supporting a claim under the amount and cause of loss. Credit Card, Bank Fund Transfer Card, Forgery and Counterfeit Money coverage, stating the
- 3. Loss to a Pair or Set. In case of loss to a pair or set, we may elect to:
- repair or replace any part to restore the pair or set to its value before the loss; or
- pay the difference between the depreciated value of the property before and after the loss.

- pensation of the umpire shall be paid equally by you and appraiser. Other expenses of the appraisal and the com-Each appraiser shall be paid by the party selecting that any two of these three shall set the amount of the loss. differences to the umpire. Written agreement signed by upon shall be the amount of the loss. If the appraises fail to agree within a reasonable time, they shall submit their a written report of an agreement to us, the amount agreed then set the amount of the loss. If the appraisers submit ises is located to select an umpire. The appraisers shall a court of record in the state where the residence preman umpire within 45 days, you or we can ask a judge of tial umpire. If the two appraisers are unable to agree upon appraiser. Each shall notify the other of the appraiser's appraisal, each shall select a competent, disinterested be set by appraisal. If either makes a written demand for loss, either one can demand that the amount of the loss The two appraisers shall then select a competent, imparidentity within 20 days of receipt of the written demand
- Other Insurance, If a loss covered by this policy is also of insurance covering the loss. applicable limit under this policy bears to the total amount the loss. Our share is the proportion of the loss that the covered by other insurance, we will pay only our share of
- action must be started within one year after the date of has been compliance with the policy provisions. The Suit Against Us. No action shall be brought unless there
- property we pay for or replace becomes our property. property damaged or stolen with similar property. Any
- 8. Loss Payment. We will adjust all losses with you. We will payable 60 days after we receive your proof of loss and: or is legally entitled to receive payment. Loss will be pay you unless some other person is named in the policy
- 'n
- Ö there is an entry of a final judgment, or
- 9. Abandonment of Property. We need not accept any property abandoned by an insured.

- 4. Appraisal. If you and we fail to agree on the amount of
- loss or damage.
- 7. Our Option. We may repair or replace any part of the
- reach agreement with you;
- c. there is a filing of an appraisal award with us.

- 10. Mortgage Clause. The word "mortgagee" includes trus-
- 36 a. It a mortgagee is named in this policy, mortgagee is named, the order of payment shall be gagee and you, as interests appear. If more than one payable under Coverage A shall be paid to the mortthe same as the order of precedence of the mort-のでは、日本のでは、 any los
- b. If we deny your claim, that denial shall not apply to a valid claim of the mortgagee, if the mortgagee:
- mortgagee is aware; notifies us of any change in ownership, occupancy or substantial change in risk of which the
- (2) pays on demand any premium due under this policy, if you have not paid the premium; and
- (3) submits a signed, swom statement of loss within to the mortgagee. praisal, Suit Against Us and Loss Payment apply failure to do so. Policy conditions relating to Ap-60 days after receiving notice from us of your
- If this policy is cancelled by us, the mortgagee shall notice. tion takes effect. Proof of mailing shall be proof of be notified at least 10 days before the date cancella-
- d. If we pay the mortgagee for any loss and deny payment to you:
- we are subrogated to all the rights of the mortgagee granted under the mortgage on the property;
- (2) at our option, we may pay to the mortgagee the securities held as collateral to the mortgage debt interest. In this event, we shall receive a full assignment and transfer of the mortgage and all whole principal on the mortgage plus any accrued
- ciaim. Subrogation shall not impair the right of the mortgagee to recover the full amount of the mortgagee's
- No Benefit to Bailee. We will not recognize an assignment or grant coverage for the benefit of a person or organization holding, storing or transporting property for

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- a fee. This applies regardless of any other provision of this policy.
- 12. Intentional Acts. If you or any person insured under this policy causes or procures a loss to property covered

SECTION II - LIABILITY COVERAGES

COVERAGE L - PERSONAL LIABILITY

If a claim is made or a suit is brought against an insured for damages because of bodily injury or property damage to which this coverage applies, caused by an occurrence, we will:

- pay up to our limit of liability for the damages for which the insured is legally liable; and
- provide a defense at our expense by counsel of our choice. We may make any investigation and settle any claim or suit that we decide is appropriate. Our obligation to defend any claim or suit ends when the amount we pay for damages; to effect settlement or satisfy a judgment resulting from the occurrence, equals our limit of liability.

COVERAGE M - MEDICAL PAYMENTS TO OTHERS

We will pay the necessary medical expenses incurred or medically acceptained within three years from the date of an accident causing bodily injury. Medical expenses means reasonable charges for medical, surgical, x-ray, dental, ambulance, hospital, professional nursing, prosthetic devices and funeral services. This coverage applies only.

- to a person on the insured location with the permission of an insured.
- to a person off the insured location, if the bodily injury.
- a: arises out of a condition on the insured location or the ways immediately adjoining:
- b. is caused by the activities of an insured;
- is caused by a residence employee in the course of the residence employee's employment by an insured or
- d. is caused by an animal owned by or in the care of an insured; or
- 3. to a residence employee if the occurrence causing bodily injury occurs off the insured location and arises

out of or in the course of the residence employee's employment by an insured

SECTION II - ADDITIONAL COVERAGES

We cover the following in addition to the limits of liability:

1. Claim Expenses. We pay:

- expenses we incur and costs taxed against an insured in suits we defend;
- premiums on bonds required in suits we defend, but not for bond amounts greater than the Coverage L limit. We are not obligated to apply for or furnish any bond;
- c. reasonable expenses an insured incurs at our request. This includes actual loss of earnings (but not loss of other income) up to \$100 per day for aiding us in the investigation or defense of claims or suits;
- d. prejudgment interest awarded against the insured on that part of the judgment we pay, and
- e. interest on the entire judgment which accrues after entry of the judgment and before we pay or tender, or deposit in count that part of the judgment which does not exceed the limit of liability that applies:
- First Aid Expenses. We will pay expenses for first aid to others incurred by an insured for bodily injury covered under this policy. We will not pay for first aid to you or any other insured.
- Damage to Property of Others.
- We will pay for property damage to property of others caused by an insured.
- We will not pay more than the smallest of the following amounts:
- (1) replacement cost at the time of loss;

(2) full cost of repair; or

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(3) \$500 in any one occurrence

erg (4), arising out of:

(b) any act or omission in connection with a

premises an insured owns, rents or controls,

(a) business pursuits;

under this policy for the purpose of obtaining insurance

benefits; then this policy is void and we will not pay you

or any other insured for this loss.

- We will not pay for property damage:
- (1) if insurance is otherwise provided in this policy;
- (2) caused intentionally by an insured who is 13 years of age or older.
- (3) to property, other than a rented golf cart, owned by or rented to an insured, a tenant of an insured, or a resident in your household; or

SECTION II - EXCLUSIONS

board or similar type watercraft.

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(c) the ownership, maintenance, or use of a mo-

other than the insured location; or

tor vehicle, aircraft, or watercraft, including

airboat, air cushion, personal watercraft, sail

1. Coverage L and Coverage M do not apply to:

a. bodily injury or property damage:

- which is either expected or intended by the insured; or
- (2) which is the result of willful and malicious acts of the insured.
- bodily injury or property damage arising out of business pursuits of any insured or the rental or holding for rental of any part of any premises by any insured. This exclusion does not apply:
- to activities which are ordinarily incident to nonbusiness pursuits;
- (2) with respect to Coverage L to the occasional or part-time business pursuits of an insured who is under 19 years of age;
- (3) to the rental or holding for rental of a residence of yours:
- (a) on an occasional basis for the exclusive use as a residence;
- (b) in part, unless intended for use as a residence by more than two roomers or boarders; or
- (c) in part, as an office, school, studio or private garage;
- (4) when the dwelling on the residence premises is a two, three or four-family dwelling and you oc-

- cupy one part and rent or hold for rental the other part or
- (5) to farm land (without buildings), rented or held for rental to-others, but not to exceed a total of 500 acres, regardless of the number of locations;
- bodily injury or property damage arising out of the rendering of failing to render professional services;
- d. bodily injury or property damage arising out of any premises currently owned or rented to any insured which is not an insured location. This exclusion does not apply to bodily injury to a residence employee arising out of and in the course of the residence employee's employment by an insured:
- e. bodily injury or property damage arising out of the ownership, maintenance, use, loading or unloading of
- (f) an aircraft
- (2) a motor vehicle owned or operated by or rented or loaned to any insured; or

- 5 (3), a watercraft; some one continued
- (a) owned by or rented to any insured if it has inboard or inboard-outdrive motor power of more than 50 horsepower;
- (b) owned by or renied to any insured if it is a sailing vessel, with or without auxiliary power, 26 feet or more in overall length;

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- (c) powered by one or more outboard motors with more than 25 total horsepower owned by any insured;
- (d) designated as an airboat, air cushion, or similar type of craft, or
- (e) owned by any insured which is a personal watercraft using a water jet pump powered by an internal combustion engine as the primary source of propulsion.

This exclusion does not apply to bodily injury to a residence employee arising out of and in the course of the residence employee's employment by an insured. Exclusion e.(3) does not apply while the watercraft is on the residence premises:

- bodily injury or property damage arising out of:
- (1) the entrustment by any insured to any person;
- (2) the supervision by any insured of any person;
- (3) any liability statutorily imposed on any insured or
- (4) any liability assumed through an unwritten or written agreement by any insured;

with regard to the ownership, maintenance or use of any aircraft, watercraft, or motor vehicle which is not covered under Section I) of this policy.

- g bodily injury or property damage caused directly or indirectly by war, including undeclared war, or any warlike act including destruction or seizure or use for a military purpose, or any consequence of these. Discharge of a nuclear weapon shall be deemed a warlike act even if accidental;
- bodily injury to you or any insured within the meaning of part a. or b. of the definition of insured.

This exclusion also applies to any claim made or suit brought against you or any insured to share damages with or repay someone else who may be obligated to pay damages because of the bodily injury sustained by you or any insured within the meaning of part a. or b. of the definition of insured;

 any claim made or suit brought against any insured by:

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- any person who is in the care of any insured because of child care services provided by or at the direction of:
- (a) any insured;
- (b) any employee of any insured; or
- (c) any other person actually or apparently acting on behalf of any insured; or
- (2) any person who makes a claim because of bodily injury to any person who is in the care of any insured because of child care services provided by or at the direction of:
- (a) any insured;
- (b) any employee of any insured; or
- (c) any other person actually or apparently acting on behalf of any insured.

This exclusion does not apply to the occasional child care services provided by any insured, or to the part-time child care services provided by any insured who is under 19 years of age, or

bodity injury or property damage arising out of an insured's participation in, or preparation or practice for any prearranged or organized race, speed or demolition contest, or similar competition involving a motorized land vehicle or motorized watercraft. This exclusion does not apply to a salling vessel less than 26 feet in overall length with or without auxiliary power.

Coverage L does not apply to:

- a. liability
- for your share of any loss assessment charged against all members of an association of property country; or
- (2) assumed under any unwritten contract or agreement, or by contract or agreement in connection with a business of the insured;
- b. property damage to property currently owned by any insured;
- property damage to property rented to, occupied or used by or in the care of any insured. This exclusion

- does not apply to property damage caused by fire, smoke or explosion; and a bodily injury to a person eligible to receive any
- d. bodily injury to a person eligible to receive any benefits required to be provided or voluntarily provided by an insured under a workers' compensation, non-occupational disability, or occupational disease law:
- bodily injury or property damage to: which an insured under this policy is also an insured under a nuclear energy liability policy or would be an insured out for its termination upon exhausition of its limit of liability. A nuclear energy liability policy is a bolicy issued by Nuclear Energy Liability Insurance Association, Mutual Atomic Energy Liability Underwriters, Nuclear Insurance Association of Canada, or any of their successors.
- 3. Coverage Middles not apply to bodify injury:
- a. to a residence employee if it occurs of the insured location and does not arise out of or in the course of the residence employee's employment by an insured;
- to a person eligible to receive any benefits required to be provided or voluntarily provided under any workers compensation, non-occupational disability or occupational disease law;
- e. from nuclear reaction, radiation or radioactive contamination, all whether controlled or uncontrolled or however caused, or any consequence of any of these.
- d. to a person offer than a residence employee of an insured, regularly residing on any part of the insured location.

SECTION II - CONDITIONS

 Limit of Liability. The Coverage L limit is shown in the Declarations. This is our limit for all damages from each occurrence regardless of the number of insureds, claims made or persons injured.

The Coverage M limit is shown in the **Declarations**. This is our limit for all medical expense for **bodily injury** to one person as the result of one accident.

- Severability of Insurance. This insurance applies separately to each insured. This condition shall not increase our limit of liability for any one occurrence.
- Duties After Loss. In case of an accident of occurrence, the insured shall perform the following duties that apply. You shall cooperate with us in seeing that these duties are performed:
- a. give written notice to us or our agent as soon as practicable, which sets forth: 100 (100) (100)
- (1) the identity of this policy and insured;

 reasonably available information on the time, place and circumstances of the accident or occurrence; and

- (3) names and addresses of any claimants and available witnesses;
- b. immediately forward to us every notice, demand, summors of other process relating to the accident or occurrence to the second of the control of the second of the
- c. at our request, assist in:
- (1) making settlement;
- (2) the entogenent of any right of contribution or indemnity against a person or organization who may be liable to an insured.
- (3) the conduct of suits and attend hearings and trials; and the property of the conduct of the
- (4) securing and giving evidence and obtaining the attendance of witnesses:
- d. under the coverage Damage to Property of Others, exhibit the damaged propeny if within the insured's control; and
- e: the insured shall not except at the insured's own cost, voluntarily make payments, assume obligations or incur expenses. This does not apply to expense for first aid to others at the time of the bodily injury.

- 4. Duties of an Injured Person Coverage M. The injured of that person, shall: person, or, when appropriate, someone acting on behalf · 通知的 医不足的 医一种 法外
- give us written proof of claim, under oath it required. as soon as practicable;
- b. execute authorization to allow us to obtain copies of medical reports and records; and
- submit to physical examination by a physician selected by us when and as often as we reasonably programme of the control of the
- 5. Payment of Claim Coverage M. Payment under this coverage is not an admission of liability by an insured or

unless there has been compliance with the policy provi-

6. Suit Against Us. No action shall be brought against us

- judgment or agreement signed by us. No one shall have the right to join us as a party to an action against an insured. Further, no action with respect to Coverage I shall be brought against us until the obligation of the insured has been determined by final
- 7. Bankrupicy of an insured. Bankrupicy or insolvency of this policy. an insured shall not relieve us of our obligation under
- 8. Other insurance Coverage L. This insurance is excess insurance written specifically to cover as excess over the over any other valid and collectible insurance except limits of liability that apply in this policy.

Leader Text (or an brain any (1904) a James (1) SECTION'T AND SECTION II - CONDITIONS

- Policy Period. This policy applies only to loss under effect. Section II which occurs during the period this policy is in Section I or bodily injury or property damage under
- 2. Concealment or Fraud. This policy is void as to you and any other insured, if you or any other insured, under this material fact or circumstance-relating to this insurance policy has intentionally concealed or misrepresented any whether before or after a loss.
- 3. Liberalization Clause. If we adopt any revision which diately apply to this policy. tional premium, within 60 days prior to or during the period would broaden coverage under this policy without addithis policy is in effect, the broadened coverage will imme-
- 4. Waiver or Change of Policy Provisions. A waiver or nation shall not waive any of our rights. change of any provision of this policy must be in writing by us to be valid. Our request for an appraisal or exami-
- 5. Cancellation
- may waive the requirement that the notice be in writing by confirming the date and time of cancellation You may cancel this policy at any time by notifying us inwriting of the date cancellation is to take effect. We to you in writing.

- b. We may cancel this policy only for the reasons stated in this condition. We will notify you in writing of the mailing address shown in the Declarations. Proof of date cancellation takes effect. This cancellation nomailing shall be sufficient proof of notice: tice may be delivered to you, or mailed to you at your
- This condition applies whether the premium is (1) When you have not paid the premium, we may payable to us or our agent or under any finance days before the date cancellation takes effect or credit plan. cancel at any time by notifying you at least 10
- (2) When this policy has been in effect for less than ing you at least 10 days before the date cancelcancel for any reason. We may cancel by notify-60 days and is not a renewal with us, we may lation takes effect.
- (3) When this policy has been in effect for 60 days we may cancel: or more, or at any time if it is a renewal with us
- (a) if there has been a material misrepresentacaused us not to issue this policy; or tion of fact which, if known to us, would have

- (b) if the risk has changed substantially since the policy was issued at the local
- 30 days before the date cancellation takes effect We may cancel this policy by notifying you at least
- (4) When this policy is written for a period longer than 30 days before the date cancellation takes effect one year, we may cancel for any reason at anniversary. We may cancel by notifying you at least
- ٥ When this policy is cancelled, the premium for the premium will be pro rata, than a full pro rata refund. When we cancel, the return such cancellation. The return premium may be less period from the date of cancellation to the expiration tion, the return premium will be based on our rules for date will be refunded. When you request cancella-
- able time after the date cancellation takes effect. The return premium may not be refunded with the to us. In such cases, we will refund it within a reasonnotice of cancellation or when the policy is returned
- Nonrenewal. We may elect not to renew this policy. If we at least 30 days before the expiration date of this policy the Declarations. The notice will be mailed or delivered you, or mailed to you at your mailing address shown in elect not to renew, a written notice will be delivered
- Assignment. Assignment of this policy shall not be valid unless we give our written consent.

- Proof of mailing shall be sufficient proof of notice. ರ
- Subrogation. An insured may waive in writing before a loss all rights of recovery against any person. If not

OPTIONAL POLICY PROVISIONS

exclusions and conditions of this policy. Each Optional Policy Provision applies only as shown in the Declarations and is subject to all the terms, provisions

Declarations as an Additional Insured or whose name is on extended to include the person or organization shown in the Option AI - Additional Insured. The definition of insured is ile with us. Coverage is with respect to: 1000

Section I - Coverage A; or

waived, we may require an assignment of rights of recovery for a loss to the extent that payment is made by us:

If an assignment is sought, an insured shall:

- a. sign and deliver all related papers;
- b. cooperate with us in a reasonable manner; and THE REPORT OF THE PARTY OF THE
- el. .c. .do nothing after a loss to prejudice such rights

Payments to Others or Damage to Property of Others. Subrogation does not apply under Section II to Medical

- 9. Death. If any person shown in the Declarations or the spouse, it a resident of the same household, dies:
- ises and property of the deceased covered under this we insure the legal representative of the deceased policy at the time of death; This condition applies only with respect to the prem-
- Ö insured includes:
- (1) any member of your household who is an inresident of the residence premises; and sured at the time of your death, but only while a
- Senialive. St. Fat. 105 proper temporary custody of the property until appointment and qualification of a legal repre-(2) with respect to your property, the person having
- conflict with the applicable law of the State in which this policy is issued, the law of the State will apply. 10. Conformity to State Law. When a policy provision is in

the Declarations. This option applies only with respect to the location shown in course of the employee's employment by the person or

to bodily injury to an employee arising out of or in the the residence premises. This coverage does not apply Section II - Coverages L and M-but only with respect to

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organization as a course of the second and a second

b., for property used or intended for use in a business PERSONAL PROPERTY, Special Limits of Liability, item Option BP - Business Property The COVERAGE B

FP-7955

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delivery after sale, is changed as follows: including merchandise held as samples or for sale or for

Declarations for this option. The \$1,000 limit is replaced with the amount shown in the

Option BU - Business Pursuits. SECTION II - EXCLU-SIONS, item 1:b is modified as follows:

- Section If coverage applies to the business pursuits of an insured who is a: 0000000
- a. clerical office employee, salesperson, collector 一切 医経費 小持丁
- school administrator; signal athletic coaches), school principal or school administrator teacher (except college, university and profes-

while acting within the scope of the above listed occupations. · 不是的學院 第二十分。

- 2. However, no coverage is provided:
- for bodity injury or property damage arising out insured is a partner or member; the insured or by a partnership of which the of a business owned or financially controlled by
- ø for bodily injury or property damage arising out of the rendering of or failure to render profesbut is not imited toys; as a compared or school administration). This exclusion includes sional services of any nature (other than teaching
- (1) computer programming, architectural, engineering or industrial design services;
- (2) medical, surgical, dental or other services or or animals; and treatment conducive to the health of persons
- (3) beauty or barber services or treatment.
- Ω. for bodily injury to a tellow employee of the insured injured in the course of employment; or
- when the insured is a member of the faculty or teaching staff of a school or college:
- (1) for bodily injury or property damage arising loading of: out of the maintenance, use, loading or un-

- (a) draft or saddle animals, including vehicles for use with them; or
- owned or operated, or hired by or for the insured or employer of the insured or used internal combustion engine as the (b) aircraft, motor vehicles, recreational many source of propulsion; motor vehicles or watercraft, airboats, air cushions or personal watercraft which use a water jet pump powered by an 9

in the use thereof; or by the insured for the purpose of instruction

(2) under Coverage M for bodily injury to a pupil arising out of corporal punishment administered by or at the direction of the insured.

direct physical loss or damage. Option FA - Firearms: Firearms are insured for accidental

is the aggregate limit for each loss. first amount is the limit for any one article; the second amount The limits for this option are shown in the Declarations. The

The following additional provisions apply:

- this option either consisting of, or directly and immediately caused by, one or more of the following: we do not insure for any loss to the property described in
- a. mechanical breakdown, wear and tear, gradual deterioration;
- Ċ insects or vermin;
- ိုဂ any process of refinishing, renovating, or repairing;
- d. dampness of atmosphere or extremes of tempera-
- æ inherent defect or faulty manufacture;
- to rust, fouling or explosion of firearms;
- φ breakage, marring, scratching, tearing or denting unless caused by fire, thieves or accidents to convey-
- 7 whom the insured property may be entrusted or infidelity of an insured's employees or persons

- our limit for loss by any Coverage B peril except theft is the aggregate limit; the limit shown in the Declarations for Coverage B, plus 5 more 20
- our limits for loss by theft are those shown in the Declarations for this option. These limits apply in life of the Coverage B theft limit; and Coverage B theft limit, and
- 4. our limits for loss by any covered peril except those in items 2. and 3 are those shown in the Declarations.

Option HC - Home Computer. The COVERAGE B - PERto be the amount shown in the Declarations for this option. electronic data processing system equipment and the record-SONAL PROPERTY, Special Limits of Liability, item i., for ng or storage media used with that equipment is increased

SETTLEMENT provision shown in the Declarations of the to damaged building structures covered under COVER-Option ID - Increased Dwelling Limit. We will settle losses AGE A - DWELLING according to the SECTION F-LOSS

additional amounts not to exceed. limit of liability shown in the Declarations, we will pay the If the amount you actually and necessarily spend to repair or replace damaged building structures exceeds the applicable

- the Option ID limit of liability shown in the Declarations to repair or replace the Dwelling; or
- 10% of the Option ID limit of liability to repair or replace building structures covered under COVERAGE A -DWELLING, Dwelling Extension.

any additional premium due for the increased value. We will which increase their values by \$5,000 or more. You must pay more; or any additions to or remodeling of building structures of the start of any new building structure costing \$5,000 or Report Increased Values. You must notify us within 90 days Declarations, if you fail to notify us of the increased value not pay more than the applicable limit of liability shown in the CONTRACTOR OF THE SECOND

this option applies only to that incidental business occupaney on file with us: Option IO - Incidental Business. The coverage provided by

- 1. COVERAGE A DWELLING, Dwelling Extension, Item b. is deleted.
- COVERAGE B PERSONAL PROPERTY is extended to include equipment, supplies and furnishings usual and

samples or for sale or for delivery after sale. essing system equipment or the recording or storage media used with that equipment or merchandise held as incidental to this business occupancy. This Optional Policy Provision does not include electronic data proc-

dence premises. These limits are in addition to the COVERAGE 8 - PERSONAL PROPERTY. Special in a business with a convenient of the business of The second limit applies to property white off the resi-Limits of Liability on property used or intended for use first limit applies to property on the residence premises The Option IO limits are shown in the Declarations. The

- so part of it as an incidental business of a com-3. Under Section II, the residence premises is not considered business property because an insured occupies a
- Coverage M.is replaced with the following: 4. SECTION II - EXCLUSIONS, item 1.b. of Coverage Land
- b. bodily injury or property damage arising out of holding for rental of any part of any premises by an insured. This exclusion does not apply: business pursuits of an insured or the rental or
- solution is suite of an insured which are necessary or (1) to activities which are ordinarily incident ises as an incidental business, non-business pursuits or to business purincidental to the use of the residence prem-
- (2) with respect to Coverage L to the occasional who is under 19 years of age; or part-time business pursuits of an insured
- (3) to the rental or holding for rental of a residence of yours:
- (a) on an occasional basis for exclusive use as a residence;
- (b) in part, unless intended for use as boarders; or see see see see residence by more than two roomers or
- (c) in part, as an incidental business or private garage;
- (4) when the dwelling on the residence premises is a two family dwelling and you occupy

The state of the s one part and rent or hold for rental the other

(5) to farm land (without buildings), rented or of locations total of 500 acres, regardless of the number held for rental to others, but not to exceed a

5. This insurance does not apply to

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- a bodily injury to an employee of an insured ansing out of the residence premises as an incidental Sured School as the second of the second engaged in the employee's employment by an inbusiness other than to a residence employee while
- b. bodily injury to a pupil arising out of corporal pun-ishment administered by or at the direction of the STORE SHOWN CARLINGTON Y
- liability arising out of any acts; errors or omissions of insured is liable, resulting from the preparation or an insured, or any other person for whose acts an puter consulting or computer programming; or incidental business involving data processing, comengineering services in the conduct of an insured's programs, specifications, supervisory inspections or approval of data, plans, designs, opinions, reports
- d. any claim made or sult brought against any insured
- (1) any person who is in the care of any insured the direction of the direction of because of child care services provided by or at
- (a) any insured;
- (b) any employee of any insured, or
- (c) any other person actually or apparently acting on behalf of any insured; or
- (2) any person who makes a claim because of bodily by or at the direction of: insured because of child care services provided injury to any person who is in the care of any
- (a) any insured;

- (b) any employee of any insured; or
- (c) any other person actually or apparently acting on behalf of any insured.

in (1) and (2) above. [表音表音 15 年 15 年] Coverage M does not apply to any person indicated

care services provided by any insured or to the This exclusion does not apply to the occasional child who is under 19 years of age. part-time child care services provided by any insured SACORIAL COMMANDE

physical loss or damage. Option JF: Jeweiry and Furs. Jeweiry, watches, fur gar-ments and garments trininged with fur, precious and semi-presilverware and platinum are insured for accidental direct cious stones, gold other than goldware, silver other than

is the aggregate limit for each loss. first amount is the limit for any one article; the second amount The limits for this option are shown in the Declarations. The

The following additional provisions apply:

- 1. we do not insure for any loss to the property described in ately caused by, one or more of the following: .: this option either consisting of, or directly and immedi-
- a. mechanical breakdown, wear and tear, gradual deterioration;
- σ, insects or verming and the section of the party of
- ņ inherent vice; or
- d seizure or destruction under quarantine or customs
- the limit shown in the Declarations for Coverage B, plus the aggregate limit; our limit for loss by any Coverage B peril except theft is
- our limits for loss by theft are those shown in the Declarations for this option; and and an analysis a
- our limits for loss by any covered peril except those in items 2. and 3. are those shown in the Declarations this option. · 医生生 医

eration of land use requirements at the described premises;

to seeps plando sivis bas asts add in train sees (4) the ordinance or law is in force at the time of the occurrence of the same Loss insured; or

equal to the Option OL percentage shown in the Declarations of the Coverage A limit shown in the Declara-The total limit of insurance provided by this Building Ordinance or Law provision will not exceed an amount coverage provisions of the policy. This is an additional amount of insurance and applies only to the dwelling. tions at the time of the loss, as adjusted by the inflation

Damaged Portions of Dwelling.

the enforcement is directly caused by the same Loss. Insured and the requirement is in effect at the time the ment of a building, zoning or land use ordinance or law if for the increased cost to repair or rebuild the physically DWELLING is damaged by a Loss insured we will pay damaged portion of the dwelling caused by the enforce-When the dwelling covered under COYERAGE A -Loss insured occurs.

Undamaged Portions of Damaged Dwelling.

DWELLING is damaged by a Loss Insured we will also When the dwelling covered under COVERAGE A pay for:

- a. the cost to demolish and clear the site of the undarntime the Loss Insured occurs; and Loss Insured and the requirement is in effect at the law if the enforcement is directly caused by the same ment of a building, zoning or land use ordinance or aged portions of the dwelling caused by the enforce-
- Ö by enforcement of any ordinance or law if: loss to the undamaged portion of the dwelling caused
- (1) the enforcement is directly caused by the same Loss Insured:
- ত the enforcement requires the demolition of porsame Loss Insured; tions of the same dwelling not damaged by the
- the ordinance or law regulates the construction or repair of the dwelling, or establishes zoning or

ပ် enforcement is directly, caused by the same Loss insured and the requirement is in effect at the time the legally required changes to the undamaged porbuilding, zoning or land use ordinance or law if the tion of the dwelling caused by the enforcement of a the Loss insured occurs.

4. Building Ordinance or Law Coverage Limitations.

- 光色版 We will not pay for any increased cost of construction under this coverabe: (1) until the dwelling is actually repaired or replaced under this coverage:
- effectives as the content of the **bode Window belongs** promoted at some conditions at the same of another premises in the same (2) unless the repairs or replacement are made as
- ø We will not pay more for loss to the undamaged portion of the dwelling caused by the enforcement of exceed two years. soon as reasonably possible after the loss, not to
- (1) the depreciated value of the undamaged portion of the dwelling, if the dwelling is not repaired or replaced;

any ordinance or law than:

- (2) the amount you actually spend to replace the is repaired or replaced. undamaged portion of the dwelling if the dwelling
- ç We will not pay more under this coverage than the amount you actually spend:
- (1) for the increased cost to repair or rebuild the ordinance or law; and same general vicinity if relocation is required by dwelling at the same or another premises in the
- (2) to demolish and clear the site of the undamaged of building, zoning or land use ordinance or law portions of the dwelling caused by enforcement

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We will never pay for more than a dwelling of the same height, floor area and style on the same or similar premises as the dwelling, subject to the limit provided in paragraph 1. Coverage Provided of this provider.

Option SG - Silverware and Goldware Theft. The COVER-AGE B - PERSONAL PROPERTY, Special Limits of Liability, item h., for theft of silverware and goldware is increased to be the amount shown in the Declarations for

IN WITNESS WHEREOF, this Company has caused this policy to be signed by its President and Secretary at Bloomington, green and the second

Um M. Bunna Secretary

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Command BRun 1. Or President

President

The Board of Directors, in accordance with Article VI(c) of this Company's Articles of Incorporation, may from time to time distribute equitably to the holders of the participating policies issued by said Company such sums out of its earnings as in its judgment are property of the state of the st

State Farm Insurance Companies



September 28, 2005

STATE FARM INSURANCE COMPANIES 1900 E. Pass Road Guilport, MS 39507 Fax. (228) 604 4695

Pamela and Thomas Mcintosh 2558 S Shore Dr Biloxi, MS 39532-3010

RE:

Claim Number:

24-Z178-602

Policy Number:

24-BX-4847-7

Date of Loss:

August 29, 2005

Dear Mr. and Mrs. Mcintosh:

This follows our visit to your property when we discussed the damage to your residence.

The damage to your property may have been caused by wind and water. We are continuing to investigate that portion of your loss caused by wind.

Enclosed please find an estimate for that damage and a draft in payment for that portion of your loss clearly caused by wind in the amount of \$36,228.37

Based on the site visit and other facts, our investigation showed that some of your property was damaged as a result of storm surge, wave wash and flood. Unfortunately, that damage to your property is not covered under the policy identified above.

Please see the following relevant policy language.

Section I - Losses not insured

- 2. We do not insure any coverage for any loss which would not have occurred in the absence of one or more of the following excluded events. We do not insure for such loss regardless of: (a) the cause of the excluded event; or (b) other causes of the loss; or (c) whether other causes acted concurrently or in any sequence with the excluded event to produce the loss; or (d) whether the event occurs suddenly or gradually, involves isolated or widespread damage, arises from natural or external forces, or occurs as a result of any combination of these:
 - a. Ordinance or Law, meaning enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure.
 - Earth Movement, meaning the sinking, rising, shifting, expanding or contracting of earth, all whether combined with water or not. Earth movement includes but is not limited to earthquake, landslide, mudflow, mudslide, sinkhole, subsidence, erosion

HOME OFFICE: BLOOMINGTON, ILLINOIS 61710-1001

or movement resulting from improper compaction, site selection or any other external forces. Earth movement also includes volcanic explosion or lava flow, except as specifically provided in SECTION I – ADDITIONAL COVERAGES, volcanic action.

c. Water Damage, meaning:

- (1) flood, surface water, waves, tidal water, tsunami, seiche, overflow of a body of water, or spray from any of these, all whether driven by wind or not;
- (2) water from outside the plumbing system that enters through sewers or drains, or water which enters into and overflows from within a sump pump, sump pump well or any other system designed to remove subsurface water which is drained from the foundation area; or
- (3) natural water below the surface of the ground, including water which exerts pressure on, or seeps or leaks through a building, sidewalk, driveway, foundation, swimming pool or other structure.

However, we do insure for any direct loss by fire, explosion or theft resulting from water damage, provided the resulting loss is itself a Loss Insured.

State Farm Insurance does not intend to waive any policy defenses, in addition to those quoted above and reserves its right to assert additional policy defenses at any time.

If you have additional information you would like us to consider that you have not previously submitted, or if you desire any explanation of this letter, please contact me.

Sincerely,

Claim Representative

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October 12, 2005

State Farm Insurance Mr. Cody Perry, Claims Adjuster 1909 East Pass Rd. Gulfport, MS 39507

Re: Hurricane Damage Assessment Investigation

Insured: Thomas & Pamela McIntosh

Date of Loss: 8-29-2005

SF Claim No. 24-Z178-602/24-BX-4847-7

FAEC Case No: 530-0088-05-25

Dear Mr. Perry,

Forensic Analysis & Engineering (FAEC) is pleased to provide the following report of our engineering investigation and evaluation of the reported damage to the residence located at 2558 S. Shore Drive in Biloxi, MS.

We initially received this assignment on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 4, 2005.

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De let in Wind Biel De NOT lay Biel Do NOT discuss

y of Biloxi, hurricane

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During our inspection.

SITE CODERVATIONS

The following are the observations made during FAEC's inspection of the structure:

 The home has a north-south orientation with the front of the house facing east to South Shore Dr. The home is on a waterfront lot on the Tchautacabouffa River.

FORENSIC ANALYSIS & ENGINEERING CORPORATION

FORENSIC ENGINEERING, PRODUCT DEFECT ANALYSIS & ACCIDENT INVESTIGATIONS

5301 Capital Blvd., Suite A - Raleigh, North Carolina 27616-2956

E-MAIL: FORENSIC @ FORENSIC-ANALYSIS.com WEBSITE: WWW.FORENSIC-ANALYSIS.com
Telephone: (919) 872-8788 Facsimile: (919) 872-8660

EXHIBIT

October 12, 2005

State Farm Insurance Mr. Cody Perry, Claims Adjuster 1909 East Pass Rd. Gulfport, MS 39507

Re:

Hurricane Damage Assessment Investigation

Insured: Thomas & Pamela McIntosh

Date of Loss: 8-29-2005

SF Claim No. 24-Z178-602/24-BX-4847-7

FAEC Case No: 530-0088-05-25

Dear Mr. Perry,

Forensic Analysis & Engineering (FAEC) is pleased to provide the following report of our engineering investigation and evaluation of the reported damage to the residence located at 2558 S. Shore Drive in Biloxi, MS.

We initially received this assignment on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 7, 2005. In this assignment we were tasked to inspect the damage to the left front wall from the front porch to the dining area and determine if it was from wind, water or both.

This summary report is being submitted in fulfillment of our assignment in this matter.

BACKGROUND

On the morning of August 29, 2005, the Mississippi coast, including the city of Biloxi, was impacted by Hurricane Katrina, which was classified as a Category-4 hurricane when it made landfall.

FAEC performed a field investigation of the subject residence to determine if the damage to the front wall of the residence was caused by wind, floodwater or a combination of both. Mr. McIntosh was present during FAEC's inspection. During our on site examination of the subject damage, FAEC was able to complete our inspection.

SITE OBSERVATIONS

The following are the observations made during FAEC's inspection of the structure:

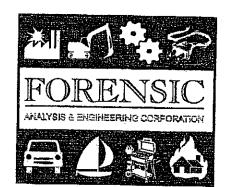
 The home has a north-south orientation with the front of the house facing east to South Shore Dr. The home is on a waterfront lot on the Tchautacabouffa River.

FORENSIC ANALYSIS & ENGINEERING CORPORATION

ESTABLISHED 1966

FORENSIC ENGINEERING, PRODUCT DEFECT ANALYSIS & ACCIDENT INVESTIGATIONS
5301 Capital Blvd., Suite A - Raleigh, North Carolina 27616-2956

E-MAIL: FORENSIC @ FORENSIC-ANALYSIS.com WEBSITE: WWW.FORENSIC-ANALYSIS.com Telephone: (919) 872-8788 (800) 224-3595 Facsimile: (919) 872-8660





Title: Hurricane Damage Assessment Investigation Insured: Thomas & Pamela McIntosh

Claim/Policy No.: 24-Z178-602/24-BX-4847-7 FAEC Flie No.: 530-0088-05-25

Page 2

- The first floor elevation is approximately 20-21 feet. The watermark line in the house is approximately five and one-half feet above the main floor interior flooring.
- The roof was damaged at the peak and right front sections. Ceilings were damaged.
- The doors and windows were all missing.
- All debris had been cleaned out of the house.
- According to Mr. McIntosh, a neighbor Mr. Mike Church reported that houses were blown apart and debris was thrown into the McIntosh house at approximately 8 AM and the floodwater began rising at 11 AM.
- The lower front right corner of the house wall was missing approximately three studs.
- The back porch had a wooden deck and arbor destroyed.
- An outdoor metal storage shed was missing.
- The detached carport originally had nine columns. Several of these were found severely damaged.
- Large oak trees were felled in a northwesterly direction. Limbs of a live oak tree in the backyard of the subject residence had fallen.
- Observations of the area are consistent with the findings of this property. There
 were numerous tall tree failures in the northwesterly direction.

CONCLUSIONS

Based upon the information that has been presented to FAEC and evidence gleaned during our inspection, FORENSIC ANALYSIS & ENGINEERING CORPORATION has made the following conclusion concerning the damage to the structure.

- The tree failures in the northwesterly direction are the result of the winds out of the southeast from the approaching hurricane.
- The roof, door, carport, and window damage was caused by wind and wind driven debris.



Title: Hurricane Damage Assessment Investigation Insured: Thomas & Pamela McIntosh Claim/Policy No.: 24-Z178-602/24-BX-4847-7

FAEC File No.: 530-0088-05-25

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• It is FAEC's opinion that the interior damage of the structure is primarily the result of the failure of the windows, walls, and doors due to wind.

The conclusions and opinions presented in this report are based on the results of FAEC's field investigation of the subject residence, as well as our analysis of the available wind and localized water level data and upon all of the other associated information that we have gathered during the course of our investigation efforts to date. If additional information or facts become available which materially affect these stated conclusions and opinions, then, FAEC reserves the right to amend or change its opinions and conclusions as needed.

t has been our pleasure to perform this structural engineering analysis for you. We trust that our efforts will meet with your approval and that this report meets its intended purpose. Please call if you have any questions concerning this report or if I or any of FORENSIC ANALYSIS & ENGINEERING CORPORATION'S staff can be of further support.

Respectfully submitted,

FORENSIC ANALYSIS & ENGINEERING CORPORATION

Brian Ford, P.E.

Senior Principal Structural Engineer Mississippi P.E. License No. 08770

As it is the practice of FAEC to emphasize and ensure the technical quality of its work through peer review, the content of this report has been reviewed by the undersigned to ensure that all stated conclusions and supporting facts are technically consistent and meet the requirements of current engineering and scientific principles.

FORENSIC ANALYSIS & ENGINEERING CORPORATION

bed K. Kochan Resident

Robert K. Kochan, ME, DABFET, FACFEI

Principal Technical Consultant



Title: Hurricane Damage Assessment Investigation Insured: Thomas & Pamela Motntosh Claim/Policy No.: 24-Z178-602/24-BX-4847-7

FAEC File No.: 530-0088-05-25

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PHOTOGRAPHIC APPENDIX

Photograph Number 1 - Front View of remains of residence located at 2558 S. Shore Dr.,

Biloxi, MS

Photograph Number 2 - View of roof damage to right front of residence

Photograph Number 3 - View of damage to back side of residence

Photograph Number 4 - View of damage to corner of residence

Photograph Number 5 - View of damage to the carport columns

Photograph Number 6 - View interior damage to residence



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Photograph 1



Photograph 2



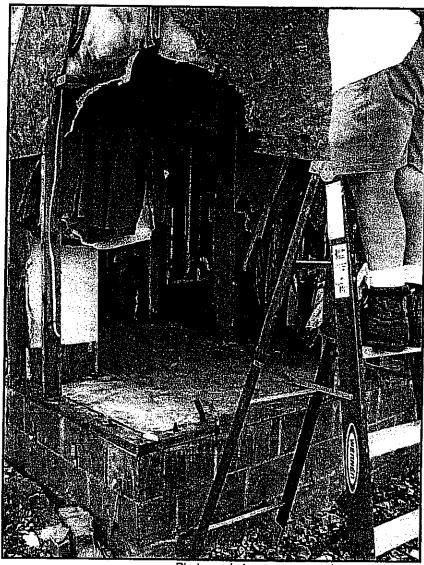
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Photograph 3



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Photograph 4



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Photograph 5



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Photograph 6

October 20, 2005

State Farm Insurance Mr. Cody Perry, Claims Adjuster 1909 East Pass Rd. Gulfport, MS 39507

Re: Hurricane Damage Assessment Investigation

Insured: Thomas & Pamela McIntosh

Date of Loss: 8-29-2005

SF Claim No. 24-Z178-602/24-BX-4847-7

FAEC Case No: 530-0088-05-25

Dear Mr. Perry,

Forensic Analysis & Engineering (FAEC) is pleased to provide the following report of our engineering investigation and evaluation of the reported damage to the residence located at 2558 S. Shore Drive in Biloxi, MS.

We initially received this assignment on October 4, 2005. FAEC performed a field investigation of the subject insured residence on October 18, 2005. In this assignment we were tasked to inspect the damage to the left front wall from the front porch to the dining area and determine if it was from wind, water or both.

This summary report is being submitted in fulfillment of our assignment in this matter.

BACKGROUND

On the morning of August 29, 2005, the Mississippi coast, including the city of Biloxi, was impacted by Hurricane Katrina, which was classified as a Category-4 hurricane when it made landfall.

FAEC performed a field investigation of the subject residence to determine if the damage to the front wall of the residence was caused by wind, floodwater or a combination of both. Mr. McIntosh was present during FAEC's inspection. During our on site examination of the subject damage, FAEC was able to complete our inspection.

SITE OBSERVATIONS

The following are observations made during FAEC's inspection of the structure:

• The home is oriented so that the front faces east towards S. Shore Dr. The back yard abuts Big Lake at the south end of the Tchoutacabouffa River.

FORENSIC ANALYSIS & ENGINEERING CORPORATION

ESTABLISHED 1966

FORENSIC ENGINEERING, PRODUCT DEFECT ANALYSIS & ACCIDENT INVESTIGATIONS

5301 Capital Blvd., Suite A - Raleigh, North Carolina 27616-2956

E-MAIL FORENSIC @ FORENSIC-ANALYSIS.com WEBSITE: WWW.FORENSIC-ANALYSIS.com

Telephone: (919) 872-8788 EXHIBIT Facsimile: (919) 872-8660



Title: Hurricane Damage Assessment Investigation

Insured: Thomas & Pamela Mointosh Glaim/Policy No.: 24-Z178-602/24-BX-4847-7

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- There appears to be roof damage to the peak, north side and the southwest ridge area. The extent of this damage was not discernable as those areas had "Blue Roof" tarps covering them.
- The damage on the second floor consists primarily of floor damage.
- The damage to the first floor is extensive and includes floor, wall and ceiling damage.
- A witness, Mr. Craig Robertson, who is the owner's yardman, was at the site
 doing clean up work. He stated that prior to the storm he assisted in placing
 protective measures over the windows for the owners. He stated that shortly
 after the storm, he was at the house and had found that some of the upstairs
 doors, which led out to a balcony, had blown open and allowed water to enter
 the second floor which damaged the floor and ceiling below. Observations
 were consistent with his statement.
- There were abrasion marks on a decorative column and the inside of French doors that lead from the dining room of the first floor out to the front porch. When Mr. Robertson was questioned on the cause of these, he was unsure, but stated that there was a brick wall on the south end of that room that had blown into the house and there was lumber in that room after the storm. He also commented that part of a neighbor's roof from across the cul-de-sac was in front of the carport, which was immediately south of the subject residence and outside of the mentioned brick wall. He mentioned that another part of that roof was in front of the north end of the porch. Observations of the exterior porch columns, which also show signs of abrasion for a distance of about 4 ft. above the porch floor. This again is consistent with part of a roof structure rubbing against the columns while being carried by water. At the point where it was said that the debris stopped (north end of porch) several trees showed abrasion marks similar to the porch columns.
- The first floor elevation is estimated to be between 15 and 20 feet. Exact information was not available.
- Mr. Mindy Briscoe, the neighbor to the north of the subject house, stated that he
 had about 2-feet of water in his house. His floor elevation appears to be about 2
 ft. higher than the subject house which would indicate that the water level in the
 subject house approached 4 ft above the first floor. An observation of light
 debris in nearby trees was consistent with this estimate of water level.
- The windows and doors at the back or west side of the house were not present.
 Their condition after the storm was not determined.



Title: Hurricane Damage Assessment investigation Insured: Thomas & Pamela McIntosh

Claim/Policy No.: 24-Z178-602/24-BX-4847-7 FAEC File No.: 530-0088-05-25

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 Observations of nearby properties indicate significant damage and there were numerous tree failures in the northwesterly direction.

CONCLUSIONS

Based on the information that has been presented to FAEC and evidence gleaned during our inspection, FORENSIC ANALYSIS & ENGINEERING CORPORATION has made the following conclusions concerning the damage to the structure:

- The tree failures in the northwesterly direction are the result of the winds out of the southeast from the approaching hurricane.
- There appears to have been damage to the structure by wind as evidenced by missing shingles on parts of the roof structure. Damage to the second story floor and first floor ceilings was predominately caused by wind and intruding rainwater.
- The damage to the first floor walls and floors appears to be predominately caused by rising water from the storm surge and waves.

House plans were not made available as to the construction of the left corner wall (entry from porch to the dining room). This corner has two walls. The east wall remains with French doors to the porch. The south wall was stated to be brick and it is unknown if doors were in that wall. The east doors would receive some protection from floating debris by the porch columns. It is understood that some lumber came in through the south wall into the dining room and that the bricks had fallen into the room. It is the opinion of FAEC that the damage to this wall was predominately due to waterborne debris hitting the wall.

The conclusions and opinions presented in this report are based on the results of FAEC's field investigation of the subject residence, as well as our analysis of the available wind and localized water level data and upon all of the other associated information that we have gathered during the course of our investigation efforts to date. If additional information or facts become available which materially affect these stated conclusions and opinions, then, FAEC reserves the right to amend or change its opinions and conclusions as needed.



Title: Hurricane Damage Assessment Investigation Insured: Thomas & Pamela McIntosh

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It has been our pleasure to perform this structural engineering analysis for you. We trust that our efforts will meet with your approval and that this report meets its intended purpose. Please call if you have any questions concerning this report or if I or any of FORENSIC ANALYSIS & ENGINEERING CORPORATION'S staff can be of further support.

Respectfully submitted, FORENSIC ANALYSIS & ENGINEERING CORPORATION

John B. Kelly, P.E.

Principal Structural Engineer

John B. Kelly

As it is the practice of FAEC to emphasize and ensure the technical quality of its work through peer review, the content of this report has been reviewed by the undersigned to ensure that all stated conclusions and supporting facts are technically consistent and meet the requirements of current engineering and scientific principles.

FORENSIC ANALYSIS & ENGINEERING CORPORATION

Robert K. Kochan, ME, DABFET, FACFEI

Principal Technical Consultant



Photograph Number 9 -

Title: Hurricane Damage Assessment Investigation

Insured: Thomas & Pamela McIntosh Claim/Policy No.; 24-Z178-602/24-BX-4847-7

FAEC File No.: 530-0088-05-25

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PHOTOGRAPHIC APPENDIX

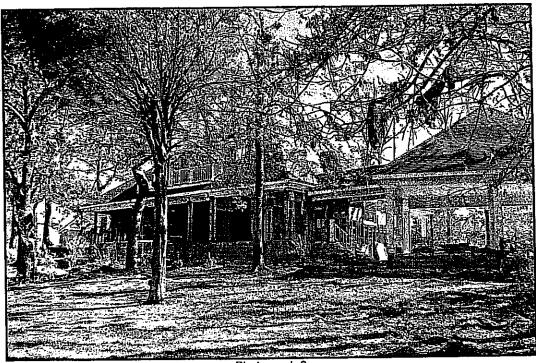
Front View of remains of residence located at 2558 S. Shore Dr., Photograph Number 1 -Biloxi, MS View of the rear of the house and carport Photograph Number 2 -View of abrasion marks in dinning room Photograph Number 3 -View of abrasion marks in dinning room Photograph Number 4 -View of bare floor on second story Photograph Number 5 -View ceiling damage on the first floor Photograph Number 6 -View of damage to front corner of residence Photograph Number 7 -View of abrasions to front porch columns Photograph Number 8 -View of abrasions on trees at the north end of the porch



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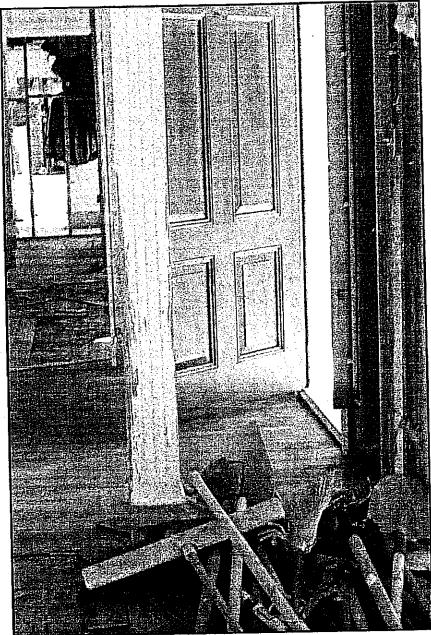
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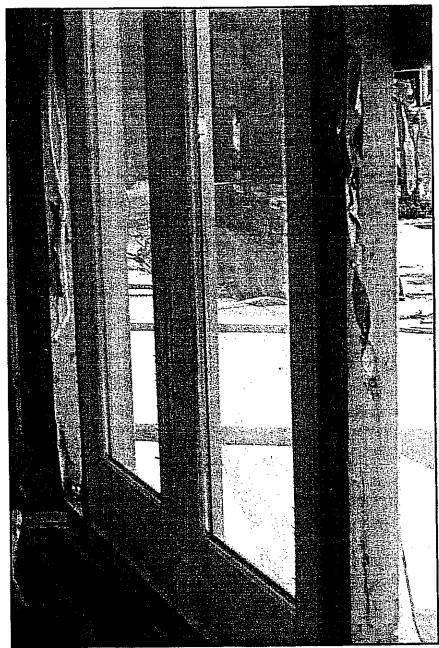
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Photograph 3



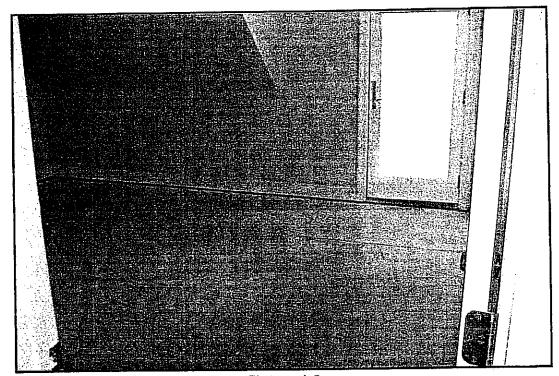
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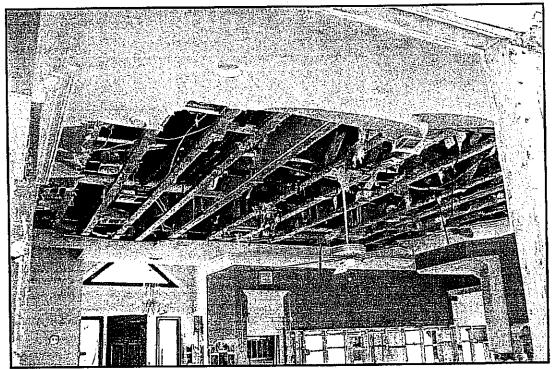
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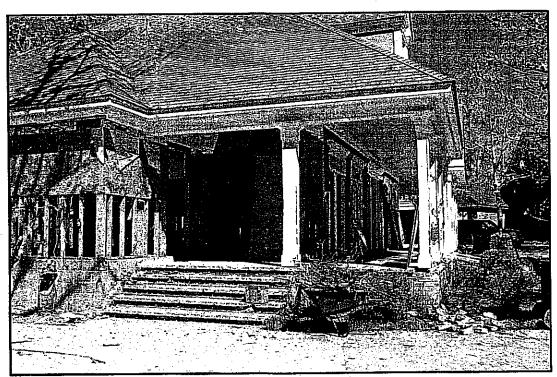
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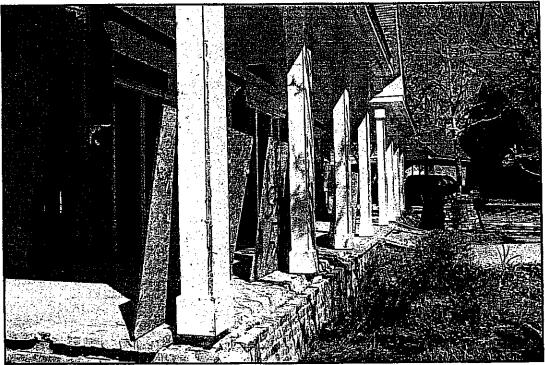
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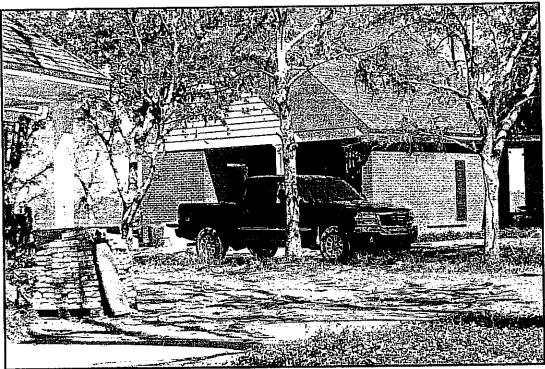
Photograph 7



Photograph 8



Page 11



Photograph 9



21 august 2006:

I am Thomas G. modntosh. my home at 2558 South Shore Duine, Biloge, Mrs. was destroyed by Hood/Luge and wind gone as a result of Hurrican Katriner. The Pate of the destruction war on or about august 29, 2005. I have settled my claim yest only on my home lust also Claims under policies that Concered some central property allow of certain very sucred by State Farm. all Claims were paid according to the patiens in effect and I am a satisfichet the Aljustment and payment under there State Furn police was done conedly. and by my the I have been admired that partie attur that State Farm Rase possession of capies not give any en a capy of my uport or any third Party includy but not limit the On number of Organization in the media Shouthy (ABC news, The Sim- Herald, CBS news) Ossociated press de any other enums reporting O yemmatin). I comise amone in possession To copy of my seport to be Committee a Violation of my physica and any groad cast of any information beganding my St State Farm insurance formation

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS				DEFENDANTS			
THOMAS C. and PAMELA McINTOSH				State Farm Fire & Casualty Company and FORENSIC ANALYSIS & ENGINEERING CORPORATION			
(b) County of Residence	First Listed Plaintiff Harrison County, M		/IS	County of Residence of First Listed DefendanSOUTHEADON MISSISPPI (IN U.S. PLAINTIFF CASES ONLY) L E D			
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